Open@Epic
CONFERENCE

Welcome *to* Open@Epic



Antonia Papajani



Seth Howard

UGM

LEADERSHIP



XGM

EXPERTS



OPEN @ Epic

INTER OPERABILITY

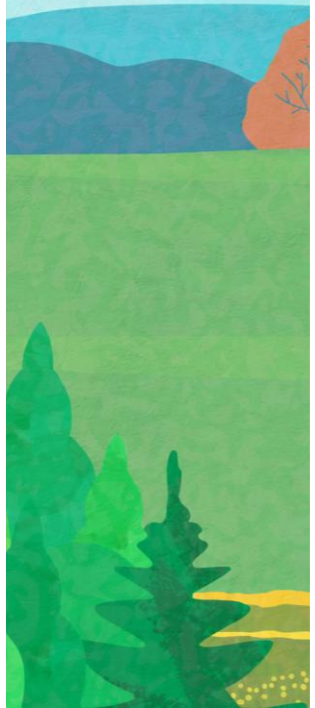
CONNECT COLLABORATION

CONNECT SITES & HOSTS



European Application Forums

EUROPEAN EXPERTS



egm

EUROPEAN LEADERSHIP



Majlis

MIDDLE EAST



APGM

ASIA-PACIFIC



Open@Epic CONFERENCE 2025

918
non-Epic attendees &
250+ Epic

14 sessions

Networking

Drop-in chats with Epic

Usability labs

1 selfie station







Open@Epic CONFERENCE 2026

Networking

Mutual Learning

What's New

New This Year

31 Non-Epic Speakers

7 Customer Speakers

2-Day Conference



Who We Are



Working Together



What's New

Legend

Badges indicate which version development is (or is planned to be) available in

Available Now | **Nov 26** | **Q1 2027**

Tags indicate where you can find the capability



Vendor Services



Who We Are



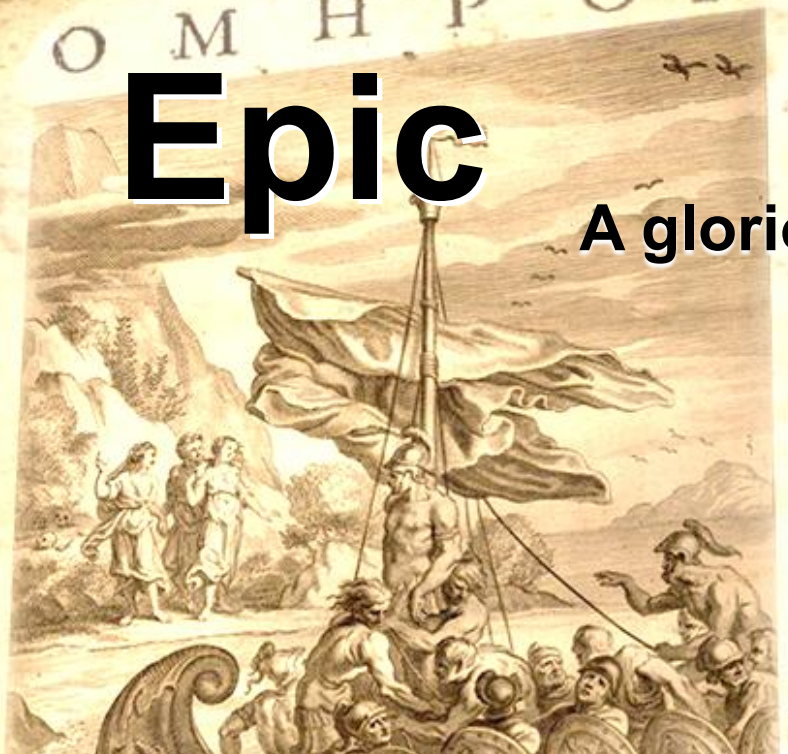
Working Together



What's New

Epic

A glorious account of a ~~nation's~~ *patient's* events



O M H P O Y.

O Δ Y Σ Σ Ε Ι Α.

H O M E R I

ODYSSEA,

DE REBVS AB VLYS-

SE GESTIS.

Eiuſdem Batrachomyomachia
& Hymni.

Latina verſione ad verbum è regione appoſita.







Employee-owned and independent





Australia • Belgium • Canada • Denmark • England • Finland • Germany • Ireland • Lebanon • Netherlands • Northern Ireland • Norway • Saudi Arabia • Singapore • Switzerland • UAE • USA





CAMPUS

- **1,880 acres** *including…*
  - 410 acres of campus
  - 860 acres of active farming
- **93 buildings**
  - 30 office buildings
  - 4 food service buildings
  - 2 learning campus buildings
  - 1 treehouse
  - 14 utility buildings
  - 8 maintenance buildings
  - 6 parking ramps
  - 27 farm buildings
  - 1 greenhouse



SUSTAINABILITY

- **Green roofs**
  - 40 acres
- **Solar power**
  - 1.75 MW



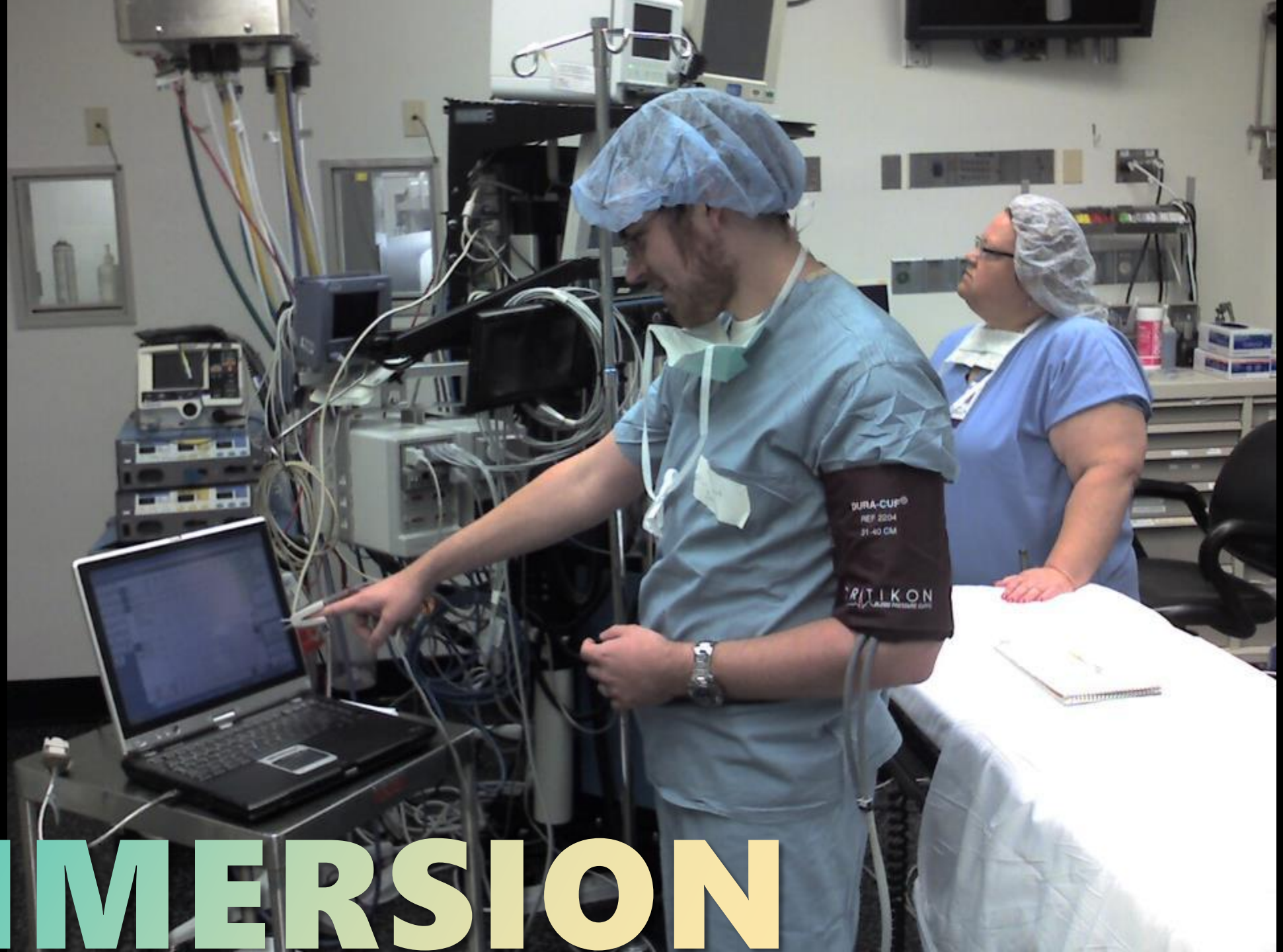
- **Geothermal** *(ground source heating and cooling)*
  - 27,000 tons capacity
  - 7,500 wells
  - 2 lakes
- **Wind turbines**
  - 6 at 1.65 MW each (total of 9.9 MW)
  - Power 10,000 homes

FUN FACTS

- **Working farm**
  - 42 sheep
  - 40 cows
  - 1 donkey



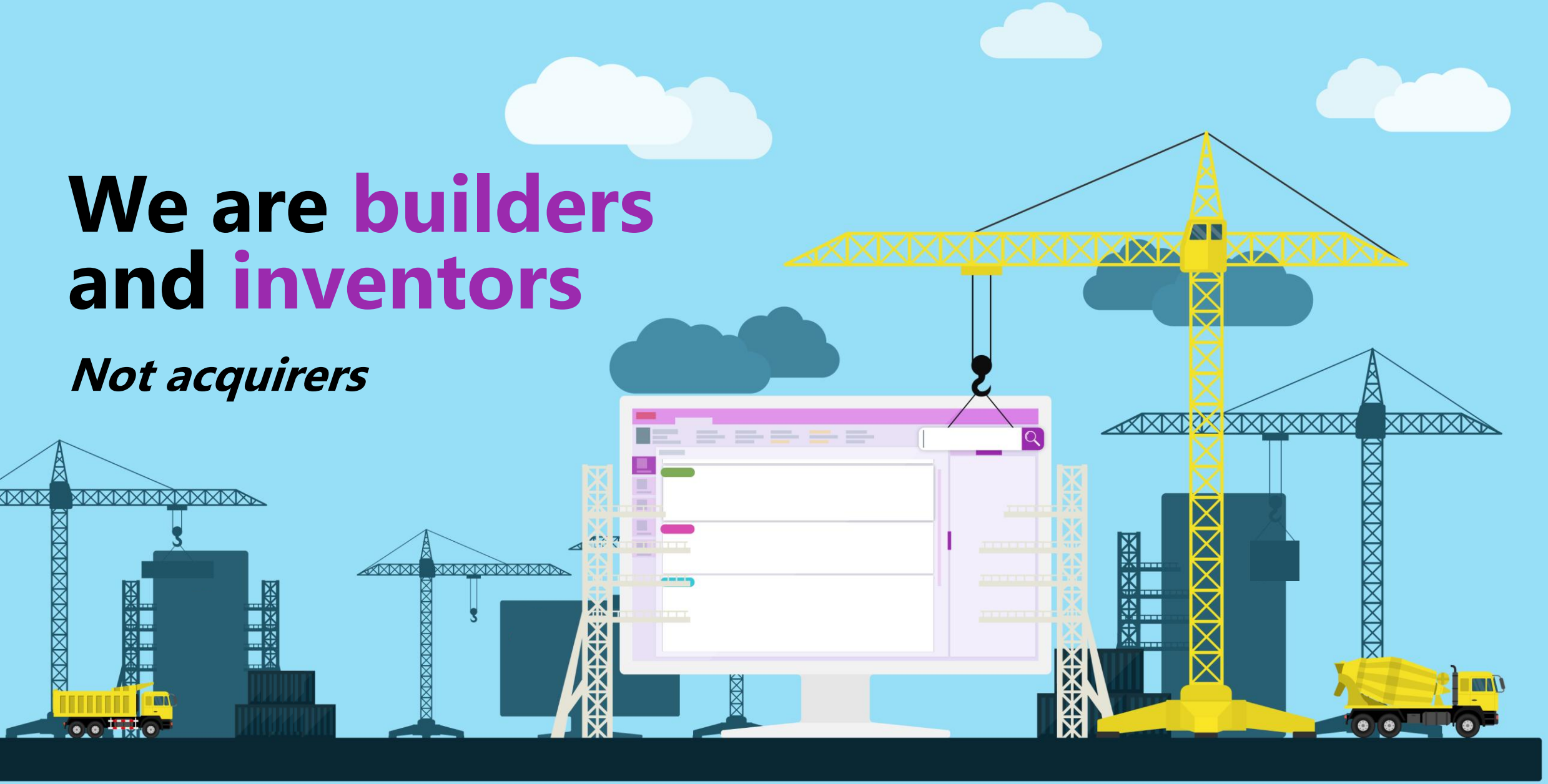
- **4** indoor auditoriums *with almost 18,000 seats total*
- **1** outdoor auditorium
- **4** dinosaurs
- **3** elephants
- **1** cave



IMMERSION

We are builders and inventors

Not acquirers



With the Patient *at the* Heart

The Healthcare Network



STANDALONE SPECIALTIES

Cardiology
Dental
Nephrology
Oncology
Orthopaedics
Rheumatology
Urology



PAYERS

Health Plans
Real-Time Prescription Benefits



PRECISION HEALTH

Specialty Diagnostics
Medical Device Manufacturers
Surgical Implants
Specialty Registries



LIFE SCIENCES

Clinical Trials



HEALTH SYSTEMS & MEDICAL GROUPS

Inpatient & Outpatient
Ambulatory Care





POST-ACUTE

Rehab
Long-Term Care
Long-Term Acute Care



CONVENIENT CARE

Urgent Care
Retail Clinics
National Telehealth Providers
Employer Health



CARE IN THE HOME

Home Health
Hospice
Hospital at Home
Home Infusion
Home Dialysis



SOCIAL SAFETY NET

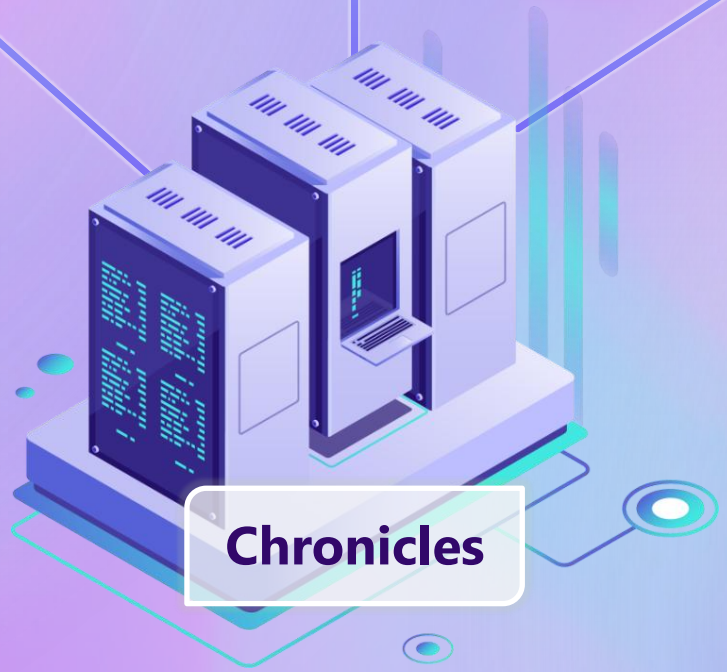
Social Care
Behavioral Health
State Systems
Correctional Health

One Record, One Connection

Hyperspace
for Providers

Interconnect
for Connections

MyChart
for Patients



Chronicles

Interoperability

26 million

records exchanged
daily across the globe

882 million

public web service
transactions per day

>50%

records exchanged with
non-Epic organizations

with

3,200+

live apps

History of Interoperability

Epic

2008
- Care Everywhere
- First Exchange in the U.S.A.

2009

2010
- One Million Records Exchanged

2011

2012
- Closed-Loop Referrals

2013
- Epic Record Locator

2014
- 100% of US Sites Live on Care Everywhere
- Founding Member of Argonaut
- First Netherlands Exchange
- First Canadian Exchange

2015
- HL7 FHIR

2016
- First Australian Exchange

2017
- Image Exchange

2018
- First U.A.E Exchange
- First U.K. Exchange

2019
- Labs

2020
- First Lebanon Exchange
- First Saudi Arabian Exchange

2021
- Duplicate Checks on External Data

2022
- Genomics
- USCDI v1 Support

2023
- Epic Nexus
- Notes
- First EHR-Based QHIN
- FHIR-Based Prior Auth

2024
- eCR on TEFCA
- First Switzerland Exchange
- USCDI v3 Support

2025
- Open@Epic CONFERENCE 2025
- Health Tech Ecosystem Early Adopter
- First Denmark Exchange

2026
- USCDI v5 Support
- Health Tech Ecosystem General Availability

Industry

2009
- Nationwide Health Info Network (NwHIN): First Exchange with a Federal Agency

2012 – 2015
- Meaningful Use Regulations

2016
- Carequality Framework Live
- Congress Passes 21st Century Cures Act

2020
- ONC's Cures Final Rule Published

2021
- 360x

2023
- TEFCA Live



...to be here tomorrow

Happy & Healthy Patients



Patient Experience

Population Health

Fulfilled & Efficient Clinicians



Software is

A joy to use

Efficient Operations



Financial Strength

Excellent Operating Margins

Advancing Medicine



Value from Data

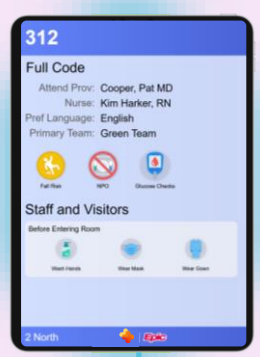
Research

Genomics

Intelligent Hospital Room

Adaptive Display
for Clinicians





Digital Door Sign

Smart Pumps
and Devices

RFID Badges

Smart Bed
with Sensors

AI-Enabled Camera





Smart TV
Infotainment, Virtual Nursing
...and more

Emmie

For patients

Penny.

For organizations



Clinicals

Access & Revenue Cycle

Operations

Art

For clinicians

Epic Cosmos Curiosity

For advancing medicine

Agent FACTORY

For agentic workflows


Agent
FACTORY
Take, Shape, and Make Agentic Workflows for your Organization



Who We Are



Working Together



What's New

Our Philosophy



Their System, Their Data



Open Standards



Scalability, Sustainability

Our Philosophy

OEC14

Speed, Safety, and Standards: Engineering Your Connection

Today 1:30 PM – 2:10 PM

OEC29

How Industry Standards Can Solve Real-World Challenges

Tomorrow 10:30 AM – 11:10 AM



Building Standards Together

X12

carequality

DA VINCI HL7 FHIR

DICOM
Digital Imaging and Communications in Medicine

eHealth Exchange

USCDI

TEFCA

EHR DEVELOPER
EHRA
HIMSS ELECTRONIC HEALTH RECORD ASSOCIATION
CODE OF CONDUCT

HL7 FHIR ARGONAUT PROJECT

HL7 International

IHE INTERNATIONAL
Integrating the Healthcare Enterprise

NCPDP

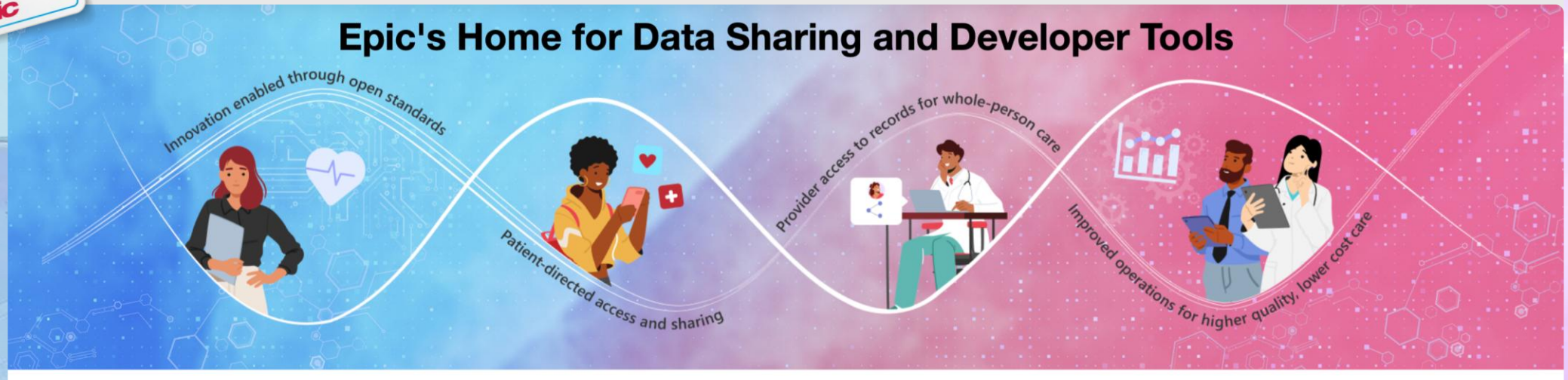
ONC Certified HealthIT

the sequoia project

And many more...

https://open.epic.com

Epic's Home for Data Sharing and Developer Tools



Data Sharing at Scale

9.83 billion
annual patient records exchanged. 54% with non-Epic organizations

376 billion
annual interface transactions with standards-based interfaces

322 billion
annual web service transactions using Epic's publicly available APIs

3,243
live apps using open.epic web services

Let's Get Started

- Step-by-Step Developer Guide
- Data Sharing Playbooks
- API and Interface Specifications
- Need Guidance or Access



Paths to Connect

Available on open.epic.com

640+

FHIR APIs

21% ↑ since Open@Epic 2025

180+

Standards-based interfaces

190+

Additional public APIs

322 Billion

annual web service transactions with Epic's public APIs

56% ↑ since Open@Epic 2025

3,200+

Active apps using open.epic technology

45% ↑ since Open@Epic 2025

Explore the API Catalog

https://vendorservices.epic.com/OpenEpicApis

Home | Explore Apps | Manage Apps | Find Resources | Jump To | Johnny Doe

open.epic APIs

USCDI FHIR APIs

- **Advance Directive Document Group**
  - → Binary.Read (Advance Directive)
  - → Binary.Search (Advance Directive)
  - → DocumentReference.Read (Advance Directive)
  - → DocumentReference.Search (Advance Directive)
  - → Observation.Read (Advance Directive)
  - → Observation.Search (Advance Directive)
- AllergyIntolerance.Read
- AllergyIntolerance.Read (Outside Record)
- AllergyIntolerance.Search
- AllergyIntolerance.Search (Outside Record)
- **Bulk Data Group**
  - → Bulk Data Delete Request ^
  - → Bulk Data File Request ^
  - → Bulk Data Kick-off ^
  - → Bulk Data Status Request ^
- CarePlan.Read (Encounter-Level)
- CarePlan.Read (Longitudinal)
- CarePlan.Read (Outside Record)
- CarePlan.Search (Encounter-Level)
- CarePlan.Search (Longitudinal)
- CarePlan.Search (Outside Record)
- CareTeam.Read (Longitudinal)
- CareTeam.Read (Outside Record)
- CareTeam.Search (Longitudinal)
- CareTeam.Search (Outside Record)
- ExplanationOfBenefit.Read (Prior Auth) *
- ExplanationOfBenefit.Search (Claim)
- ExplanationOfBenefit.Search (Prior Auth) *
- **Generated CCDA Document Group**
  - → Binary.Read (Generated CCDA)
  - → Binary.Search (Generated CCDA)
  - → DocumentReference.Read (Generated CCDA)
  - → DocumentReference.Search (Generated CCDA)
- Goal.Read (Care Plan)
- Goal.Read (Outside Record)
- Goal.Read (Patient)
- Goal.Search (Care Plan)
- Goal.Search (Outside Record)
- Goal.Search (Patient)
- Immunization.Read
- Immunization.Read (Outside Record)
- Immunization.Search
- Immunization.Search (Outside Record)
- **Labs Document Group**
  - → Binary.Read (Labs)
  - → Binary.Search (Labs)
  - → DocumentReference.Read (Labs)
  - → DocumentReference.Search (Labs)
- Location.Read (Organizational Directory)
- Location.Read (Outside Record)
- Location.Search (Organizational Directory)
- Observation.Read (SDOH Assessments)
- Observation.Read (SmartData Elements)
- Observation.Read (Social History)
- Observation.Read (Study Finding)
- Observation.Read (Vitals)
- Observation.Search (Assessments)
- Observation.Search (Care Experience Preference)
- Observation.Search (Labs)
- Observation.Search (Outside Record Activities of Daily Living)
- Observation.Search (Outside Record Occupation)
- Observation.Search (Outside Record Pregnancy Status)
- Observation.Search (Outside Record Results)
- Observation.Search (Outside Record Screening Assessment)
- Observation.Search (Outside Record SDOH Assessment)
- Observation.Search (Outside Record Sexual Orientation)
- Observation.Search (Outside Record Smoking Status)
- Observation.Search (Outside Record Vital Signs)
- Observation.Search (SDOH Assessments)
- Observation.Search (SmartData Elements)
- Observation.Search (Social History)
- Observation.Search (Study Finding)
- Observation.Search (Vitals)
- Organization.Read (Organizational Directory)
- Organization.Read (Outside Record)
- Organization.Search (Organizational Directory)
- Organization.Search (Outside Record)

Getting Started

1

Data Sharing Design



2

Register a Client Record



3

Develop & Test



4

Implementation & Going Live



5

Request Showroom Listing



OEC06 Today 11:30 AM
Getting Started with Open.Epic

Available Now

OPEN Epic

50+ Playbooks

11 new since last year

Alert Managers
Ambulatory Cardiac Devices
Automated Dispensing System
Bayesian Medication Dosing Decision Support
Bedside Dining
Clinical Decision Support
Clinical Knowledge Set Apps
Computer Telephony Integration (CTI)
Deploying Predictive Models
Digital Pathology
Diagnostic Image Exchange
ECG Management System
ED Pre-Arrival EMS Workflows
Encoder
Endoscope Data Capture
End-User Authentication
External Health Records for Patient Treatment
Fully Autonomous Coding
Hemodynamics System
Histocompatibility Lab Information System
Home Dialysis
Hospital Utilization Review Creation
Implantable Cardiac Devices
Infusion Pumps
International Patient Summary
Medication Carousels & Robots
Medication Ordering Decision Support
Patient Rostering
Patient, Payer, and Provider Access
Patient-Facing / Consumer Health Apps
Payer Connections to Epic Providers
Payer Medical Necessity Guideline Creation
Payment Device Integrations
Perioperative Workflows
Point-of-care Middleware Integrations
Printing Output Management Integrations
Prior Authorization
Radiation Therapy Treatment Management System
Real Time Location Systems
Reference Labs
Remote Patient Monitoring with Devices
Specialty Registries
Staff Duress
Standard Lab Middleware Integrations
Surgical Supplies
Telehealth Providers
TPN Compounders
Vaccine Credentials / SMART Health Cards
Validating AI Features
Vitals Gateway and Middleware Device Integration
Waveform Visualization
Wayfinding
Wound Care Apps

Available Now



Vendor Services

Developer Support



Q&A Support

200+ Proprietary APIs

42% ↑ since **Open@Epic 2025**

Advanced Testing Tools

Bulk Access via Kit and Clarity

https://showroom.epic.com

Epic | EpicShare | Epic Research | Cosmos | MyChart | OPEN | UserWeb | SHOWROOM

Epic SHOWROOM

Search... | Supply Shop | With the Patient at ... | Products & Services | Cornerstone Partners



Supply Shop

Get by with a little help from your friends at Epic



With the Patient at the Heart



Products & Services

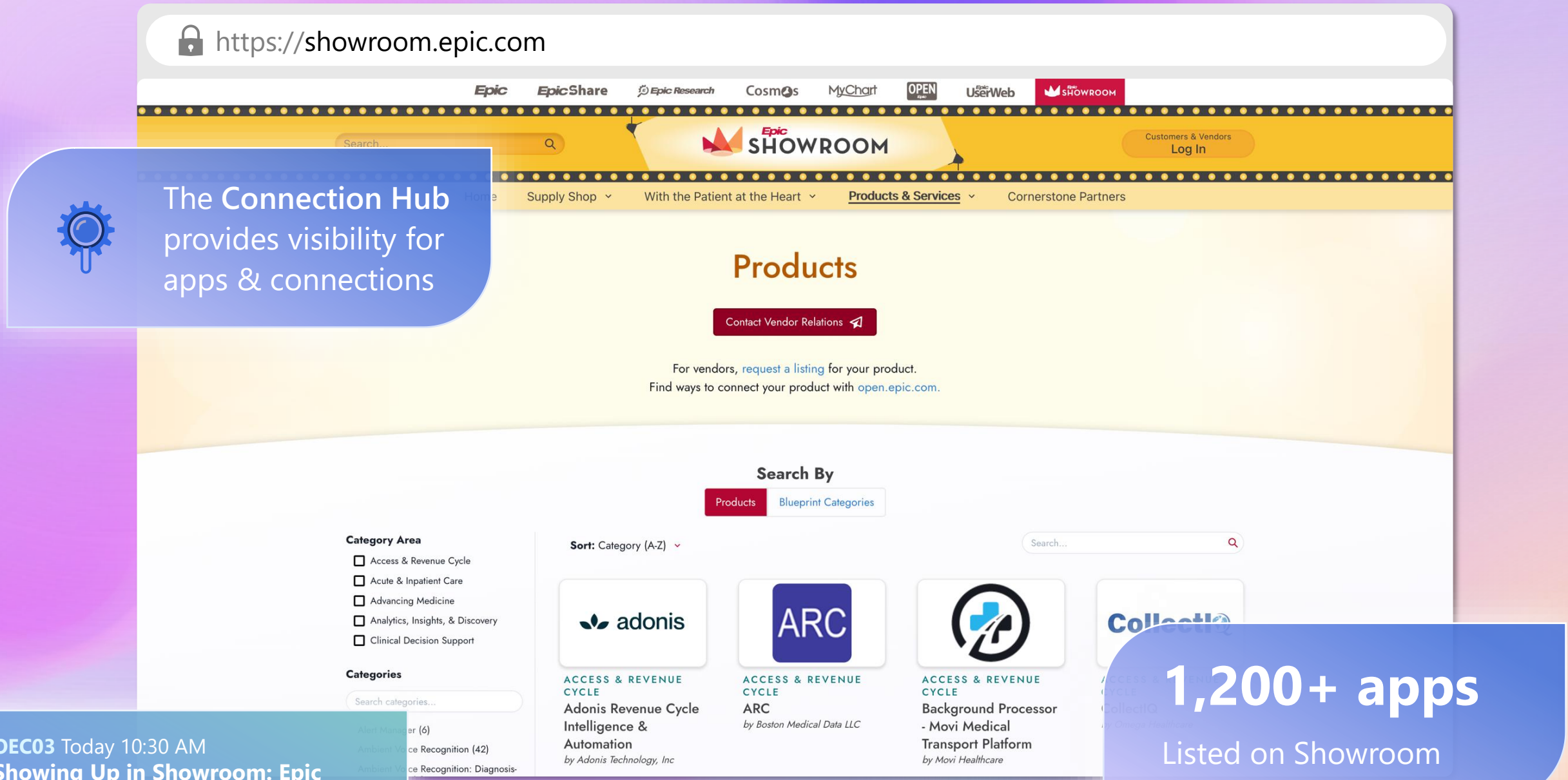
Explore products and services that work with Epic



Cornerstone Partners

Technologies that are integral to Epic software

OPEN For vendors, find ways to connect your product with Epic on open.epic.com →



The **Connection Hub** provides visibility for apps & connections

1,200+ apps
Listed on Showroom

OEC03 Today 10:30 AM
Showing Up in Showroom: Epic Ecosystem Programs Step-by-Step

TOOLBOX

63 Categories

123 Participating Vendors



- Product Visibility
- Install Support
- Development Support

TOOLBOX

UNDER CONSTRUCTION

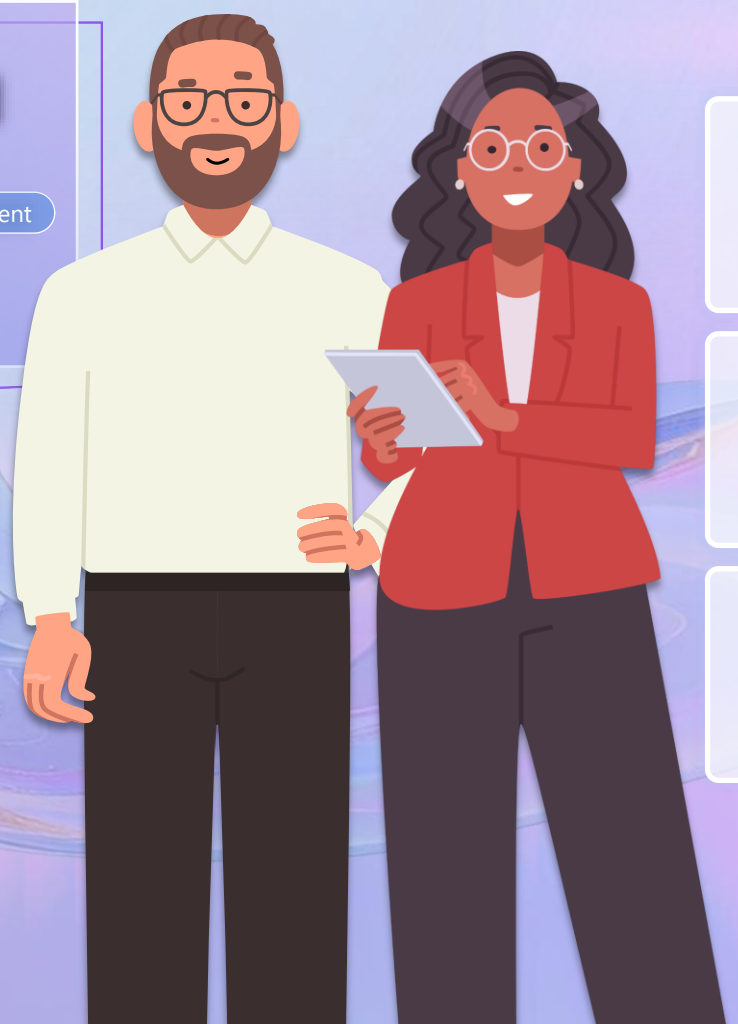
5 Categories Completed

and available

- MyChart Identity Verification
- Procedural Consent Content
- Outpatient Risk Adjustment
- Staff Duress
- Translation of Patient Communications

2 Categories Under Construction

28 Participating Apps



- Product Visibility
- Install Support
- Development Support

OUR 10 COMMANDMENTS

1. Do not go public.
2. Do not acquire or be acquired.
3. Software must work.
4. Reality ≡ Expectations.
5. Keep commitments, even the unspoken ones.
6. Focus on competency. Do not tolerate mediocrity.
7. Have standards. Be fair to all.
8. Have courage. What you put up with is what you stand for.
9. Teach philosophy and culture.
10. Be frugal. Do not take on debt for operations.

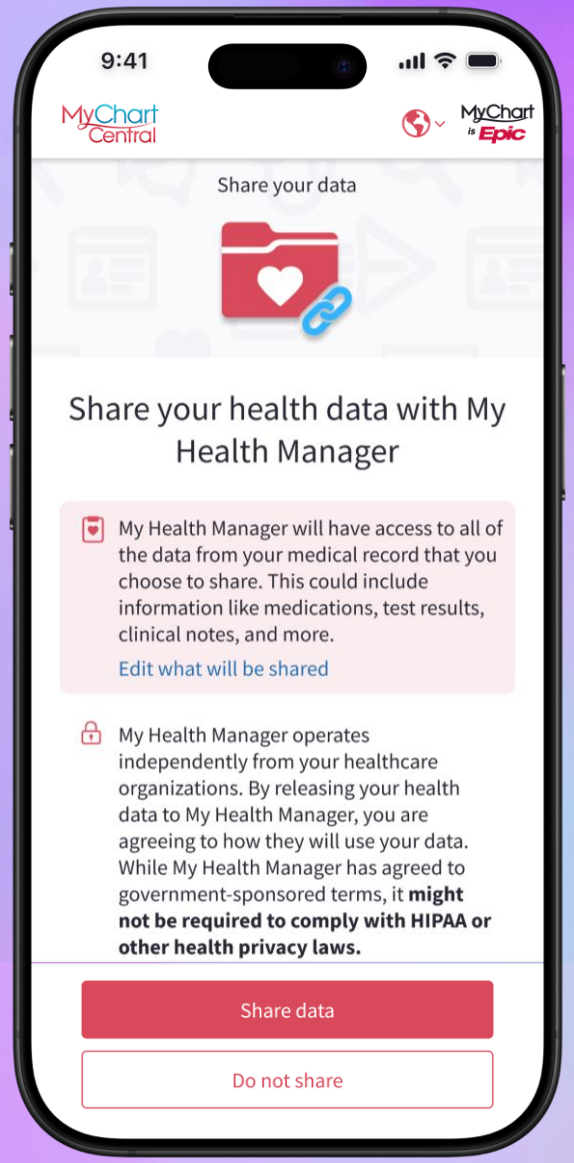
OUR PRINCIPLES

1. Make our products a joy to use.
2. Have fun with customers.
3. Design in collaboration with users.
4. Make it easy for users to do the right thing.
5. Improve the patient's health and healthcare experience.
6. Generalize to benefit more.
7. Follow processes. Find root causes. Fix processes.
8. Dissent when you disagree; once decided, support.
9. Do what is difficult for us to make things easy for users.
10. Escalate problems at the start, not when all hell breaks loose.

Share Multiple Records In One Click

Your Application

TEFCA™



Available Now

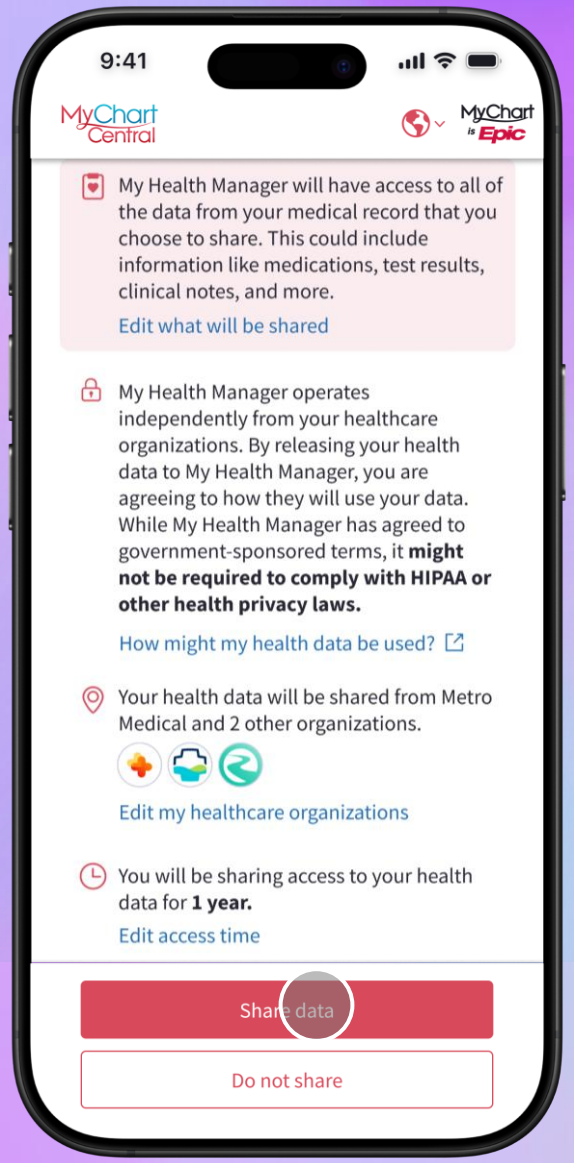
OPEN Epic

Share Multiple Records In One Click

Your Application

Requests the community scope

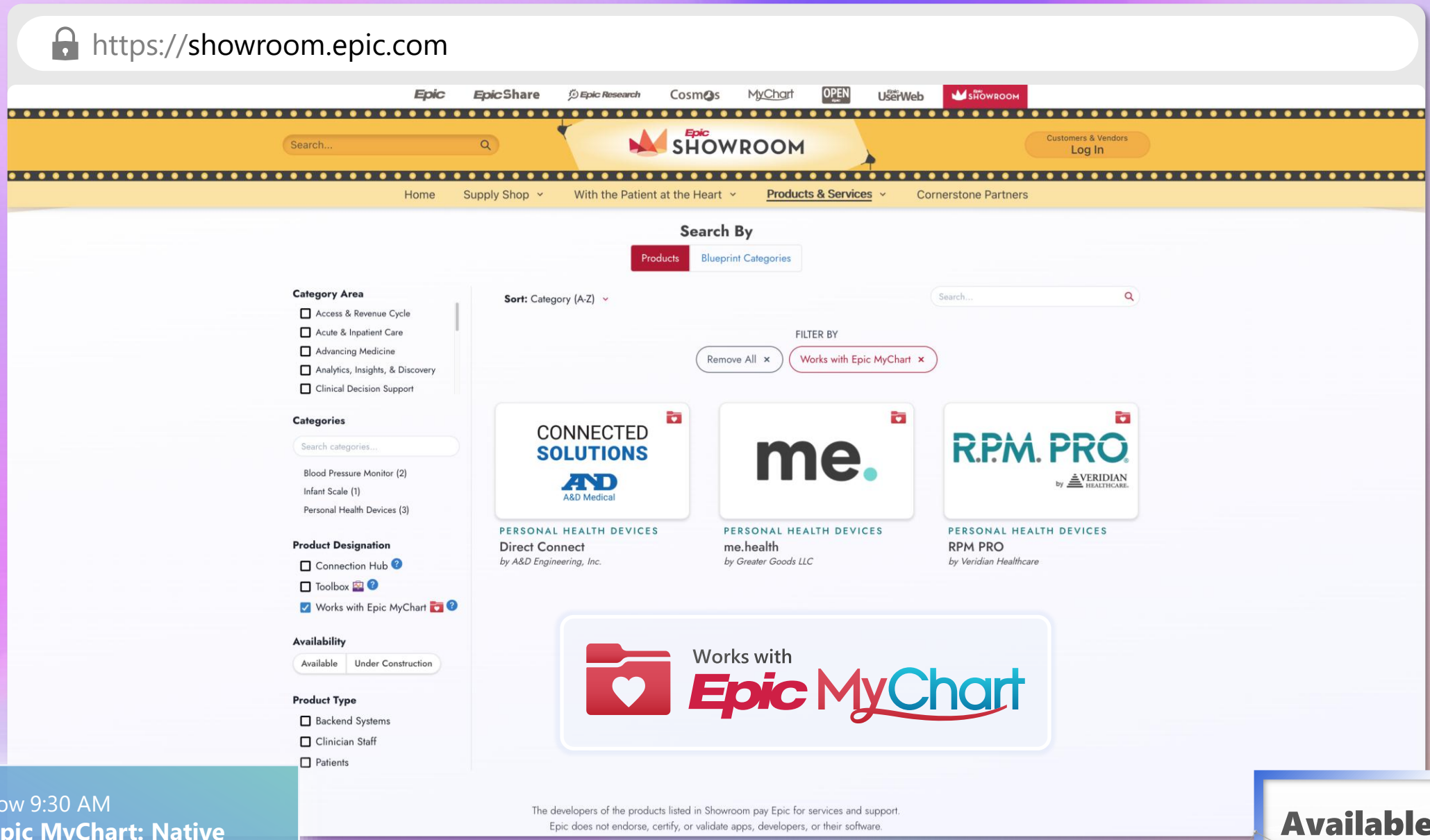
TEFCA™



- METRO MEDICAL CENTER
- Lakeland Valley HOSPITAL
- River Hills Health System

Available Now

OPEN Epic



OEC28 Tomorrow 9:30 AM

Works with Epic MyChart: Native Bluetooth Device Support

Available Now

OPEN Epic

Self-Service Testing Tools

Chart

Selects a simple report to show in the sidebar, which details a part of the patient's chart

Interface New

HL7 V2
An HL7 International Standard

Test sending and receiving HL7v2 Interface messages from the Sandbox

SMART on FHIR

SMART on FHIR is a healthcare IT specific standard implementing OAuth 2.0

Telehealth

Tests launching a telehealth link from Epic, including saving images to the patient encounter

Available Now

Vendor Services

USCDI v5

- Treatment Intervention Preference
- Care Experience Preference
- Result Preference Range
- Medication Instruction
- Medication Adherence
- Emergency Department Note
- Performance Time
- Facility Name
- Procedure Order
- Lot Number
- Pronouns
- Facility Identifier
- Physical Activity
- Medication Order
- Name to Use
- Operative Note
- Alcohol Use
- Result Unit of Measure
- Diagnostic Imaging Order
- Interpreter Needed
- Substance Use
- Result Interpretation
- Advance Directive Observation
- Lab Order
- Encounter Identifier
- Specimen Condition Acceptability
- Route of Administration
- Author
- Average Blood Pressure
- Author Role



Released Capabilities

Automate Prior Auth

Feb 2026

3 Apps

Ambient

Diagnosis Aware Notes

2026

3 Apps

Consent Content

Nov 2025

1 App

Wayfinding

Nov 2025

4 Apps

Staff Duress

Feb 2026

2 Apps

Outpatient CDI Risk Adjustment

Nov 2025

1 App

Shipping Management

On Track

Identity Verification

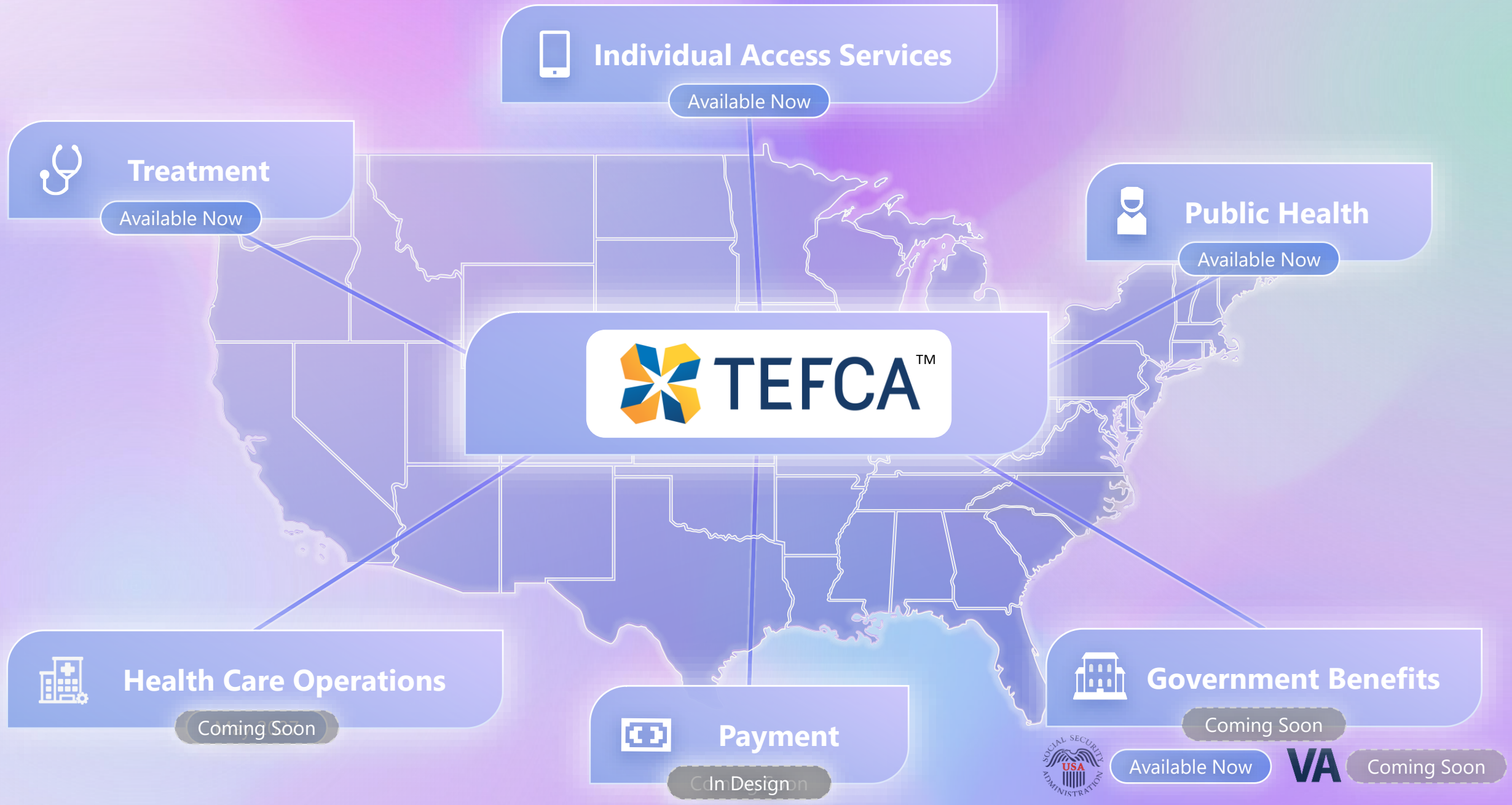
Nov 2025

8 Apps

Contact Center Productivity Tools

2026

7 Apps


Individual Access Services
Available Now
Treatment
Available Now
Public Health
Available Now
TEFCA™
Health Care Operations
Coming Soon
Payment
In Design
Government Benefits
Coming Soon
Available Now
Coming Soon

Health Tech Ecosystem

July 2025

Epic signs **early adopter** pledge



Feb 2026

Kill The Clipboard spec developed

March 2026

Epic and participants **demonstrate spec** at HIMSS



July 2026

CMS Recognizes Epic for achieving **General Availability**

August 2026

Providence **goes live** as the first health system on Kill the Clipboard

Key Examples

Kill the Clipboard	Ditch the Disk	Prior Authorization	Provider Directory
Available Now	Available Now	Available Now	In Development

OEC26 Tomorrow 9:30 AM
US Government-Backed Connectivity Initiatives



Who We Are

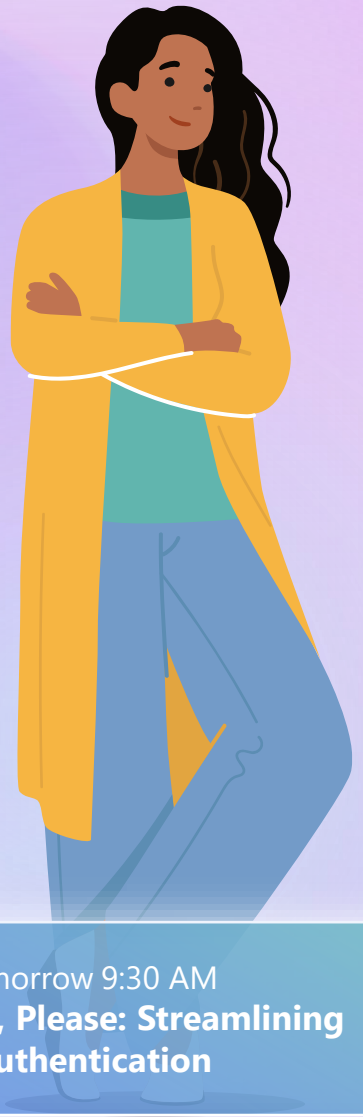


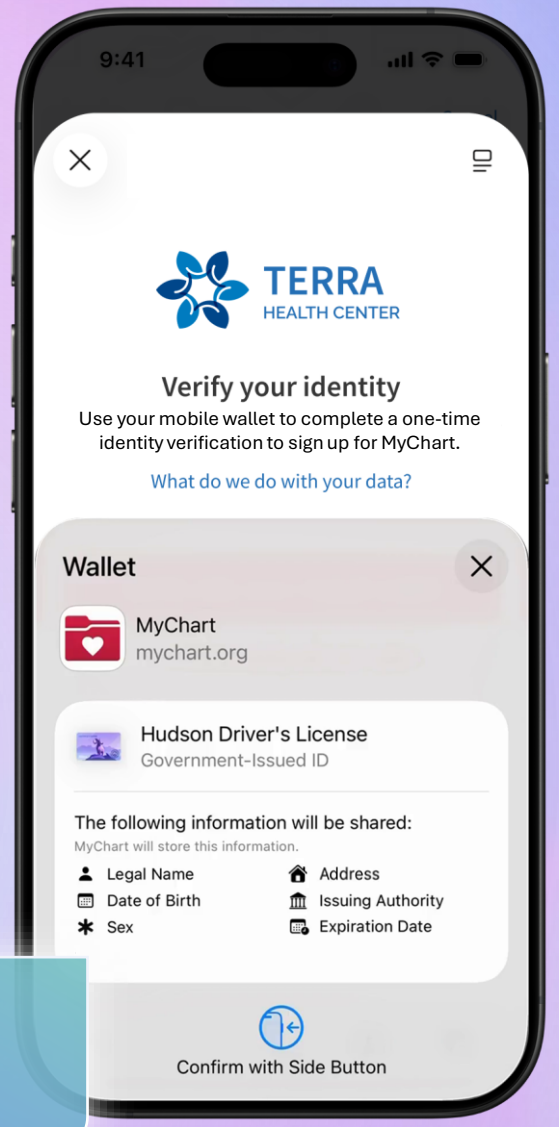
Working Together

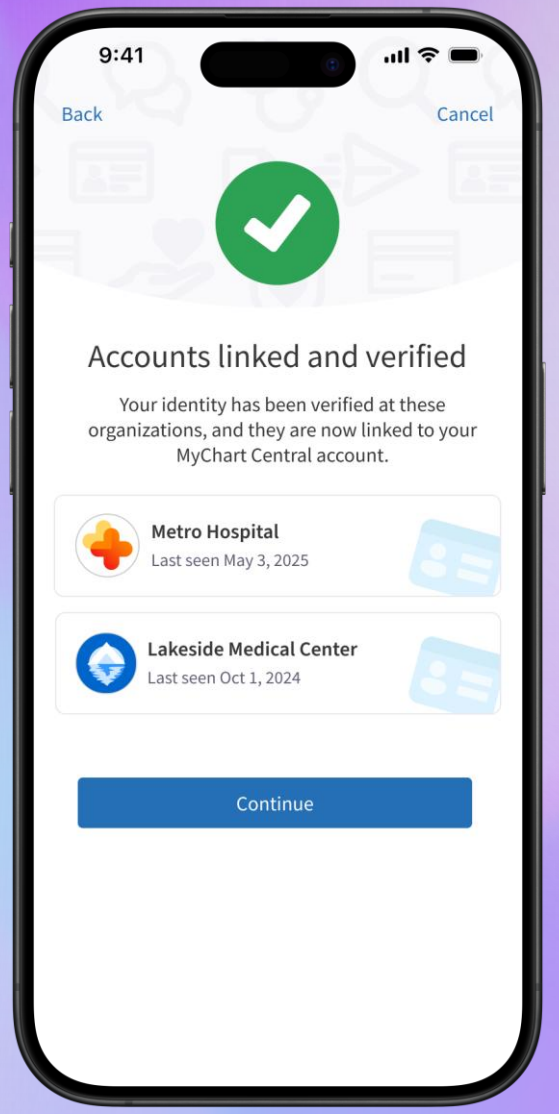


What's New

Trusted, Verified Identity







OEC24 Tomorrow 9:30 AM
Paperless, Please: Streamlining Patient Authentication

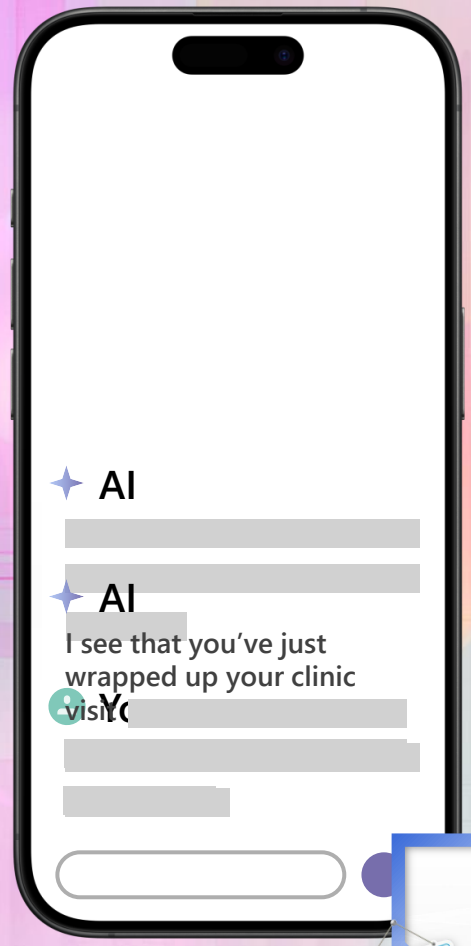
OPEN Epic

Q1 2027

Reducing Unnecessary Queries

FHIR Notifications





OEC02 Today 11:30 AM
FHIR Roadmap

2027

OPEN Epic

Reducing Waste, Improving Outcomes

Diagnostic Image Exchange

Repeat scans, manual transfer



Electronic exchange, open standards



Available Now

OPEN
Epic

Some Upcoming Capabilities

Veteran Benefits Confirmation

Available Now • 29 orgs live

Embed Healthy Planet in Other Workflows Using SMART

Nov 2026 • Pioneering customers

Prescription Marketplace

May 2027

Share RxFill Data with Prescribers

2027

Support for Non-patient Callers

Computer telephony integration

Aug 2027

Ingest Clinical Guidelines

+ other knowledge base content

2027

X12 Integrations for Supply Chain

2027

App Registration for TEFCA

Faster and more scalable with UDAP



Certificate-Based Registration



Customer Side Authentication



Faster Client Synchronization

Ready Now
(waiting for TEFCA)



Investing in Self-Service

Available Now

App Activation

Go from idea to live entirely self-service

Available Now

Growing Self Service Catalog

200+ proprietary APIs

42% ↑ since **Open@Epic 2025**

Available Now

Over 1,700 APIs, Interfaces

or tables available self-service

Available Now

Built with OPEN Epic

Epic SHOWROOM CONNECTION HUB

2027

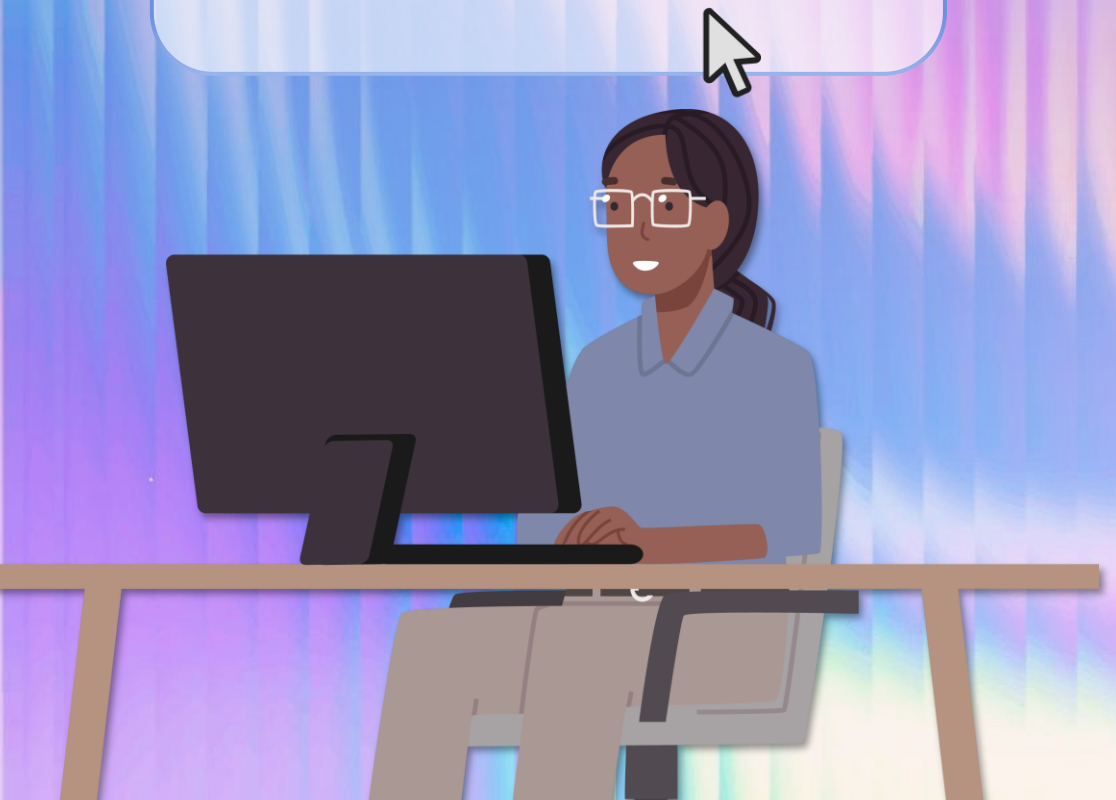
3 new sandbox workflows

Ordering & CDS Hooks | CTI | Bedside TV

App Templates

RTLS Playbook

Copy Template App →



Build Apps

30+ App Templates

Available Now

OPEN

Bulk FHIR for More Use Cases



Chronicles



Clinicians



Patients



Bulk

Bulk FHIR for More Use Cases

Chronicles

Production Environment

Report Server



Bulk

Nov 2026

OPEN Epic

The Future of Kit



3.5x more columns

Nov 2026

Vendor Services

Less Time Searching, More Time Making

Open.Epic MCP

> Which APIs can retrieve medication?

Searching medication related APIs in Epic's database…

Search for public APIs in Epic's database

MCP

OPEN
Epic



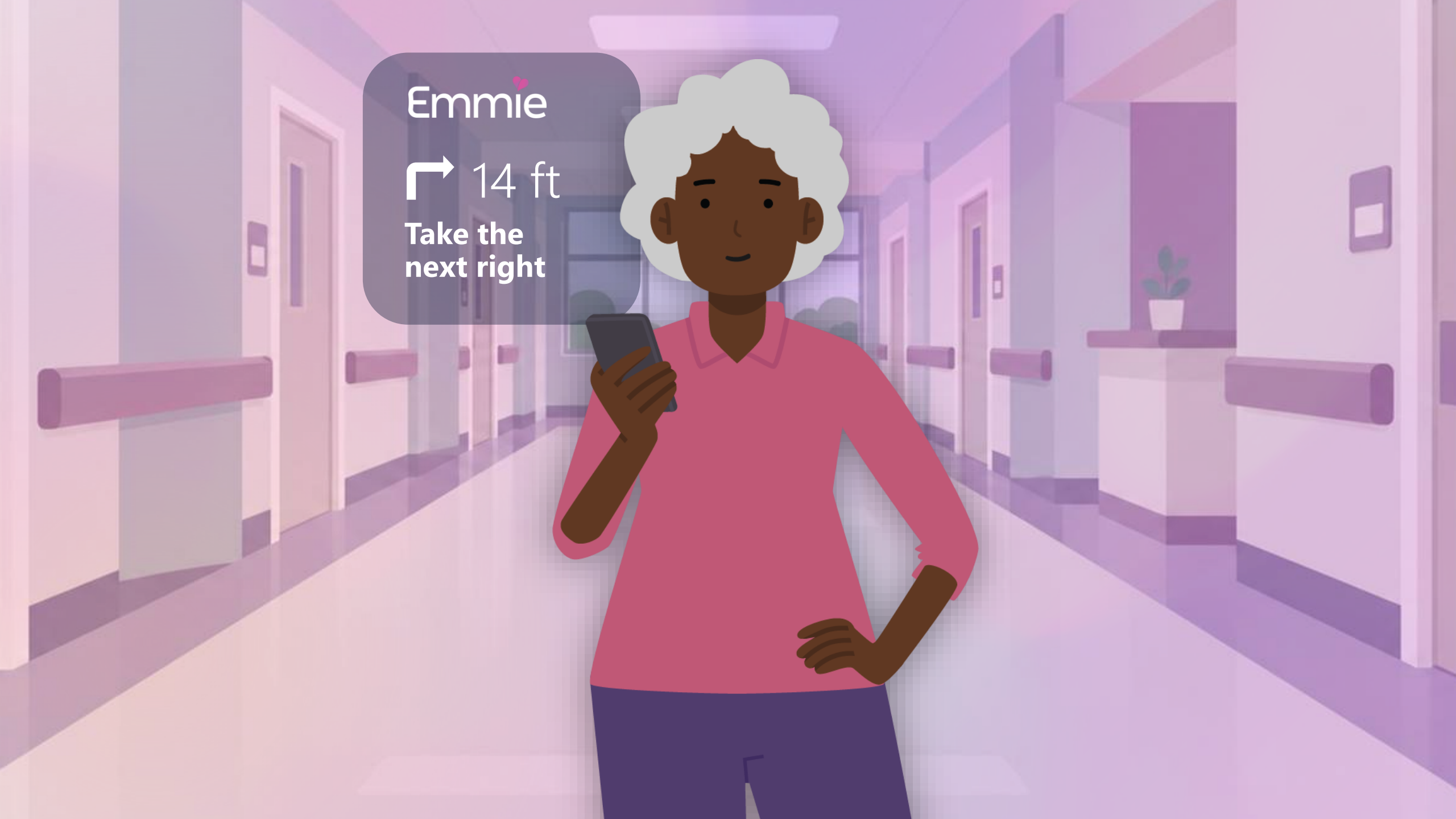
End of October

Agent FACTORY

+



Epic SHOWROOM


Emmie
14 ft
Take the
next right

Agent FACTORY + Epic SHOWROOM



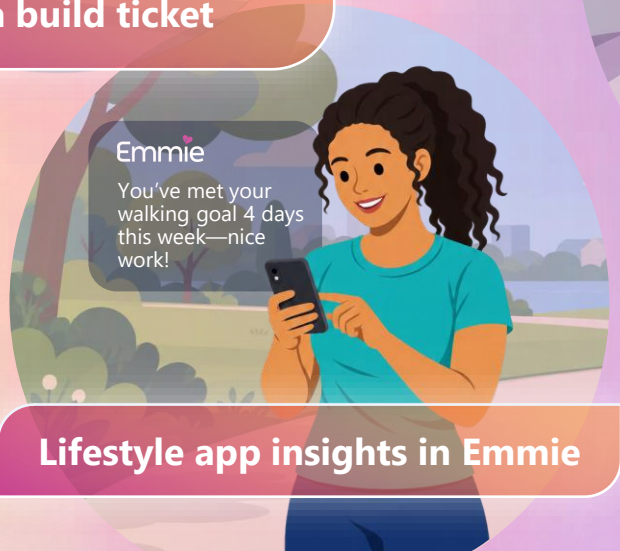
Turn a clinician's request into a build ticket



Hospital wayfinding with Emmie



EMS system arrival time



Lifestyle app insights in Emmie



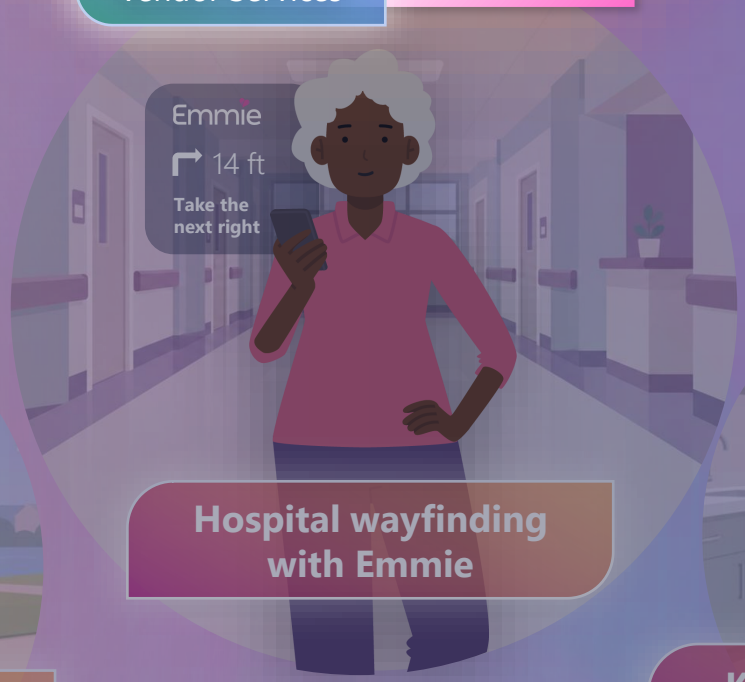
Knowledge Base augmenting clinician guidance

Agent FACTORY + Epic SHOWROOM

Coming Soon
Q1 2027
Vendor Services



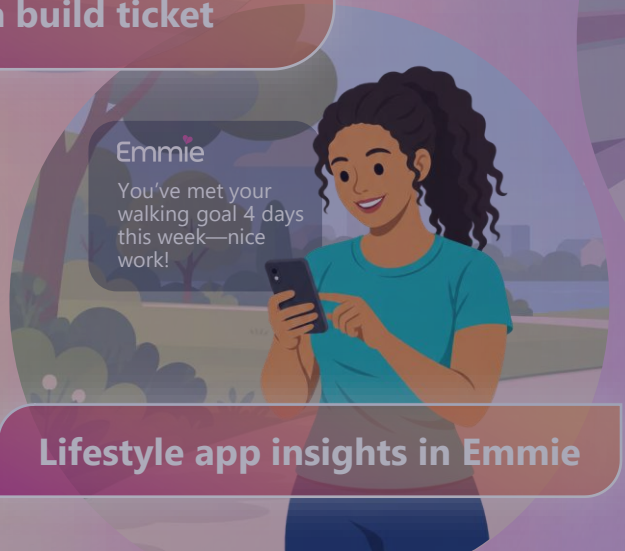
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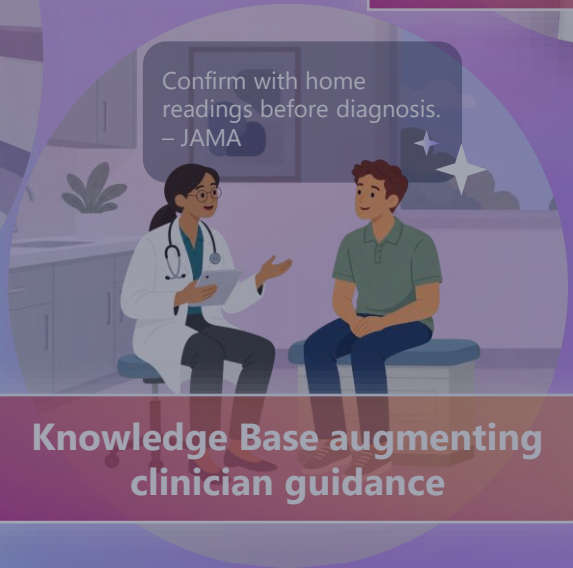
Hospital wayfinding with Emmie



EMS system arrival time



Lifestyle app insights in Emmie



Knowledge Base augmenting clinician guidance

Open@Epic CONFERENCE

What's Ahead

What's New, What's Possible

OEC33

Empowering Patients to Improve Drug Affordability, Access, and Safety

Today 9:30 AM – 10:10 AM | Roll

Hear from leaders at Amazon, Costco, Eli Lilly, and Epic as they discuss a transparent future of the patient and provider prescription experience.

amazon pharmacy | COSTCO WHOLESALE | Lilly

OEC24

Faster Veteran Access to Specialty Care

Tomorrow 8:30 AM – 9:10 AM | Roll

Perspectives from the U.S. Department of Veterans Affairs, hospitals, and tech companies on how they are collaborating to improve and accelerate access to specialty care for veterans.

VA U.S. Department of Veterans Affairs | Deaconess | WellHive

Learn from Each Other

OEC23

API-tizers and Networking

Today **4:15 PM – 5:30 PM** | **Deep Space G4 (Magma)**

Wrap up the day with some social interfacing, light hors d'oeuvres, and a bit of fun with your fellow attendees.

Usability Testing

Today **10 AM – 4 PM** & Tomorrow **9 AM – 11 AM** | **Les Miz**

Get hands-on with our latest features and share your feedback.

Drop-In with Experts

Today **10 AM – 4 PM** & Tomorrow **9 AM – 11 AM** | **Sky Lobby**

Stop by to chat directly with the people behind Epic's products.

Tour Our Campus!

Depart from
Copernicus Lobby

Today
10:15 AM – 3:15 PM
Hourly departures

Tomorrow
9:15 AM & 10:15 AM

Q&A

OEC32 Tomorrow 11:30 AM

Wrap-Up: Putting It All Together

Submit questions by 5 PM today →

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