Open@Epic
CONFERENCE

Wrap Up

Putting it All Together


Antonia Papajani


Chris Cameron


Danielle Friend


Harry Freedman


Isaac Vetter

Open@Epic

CONFERENCE



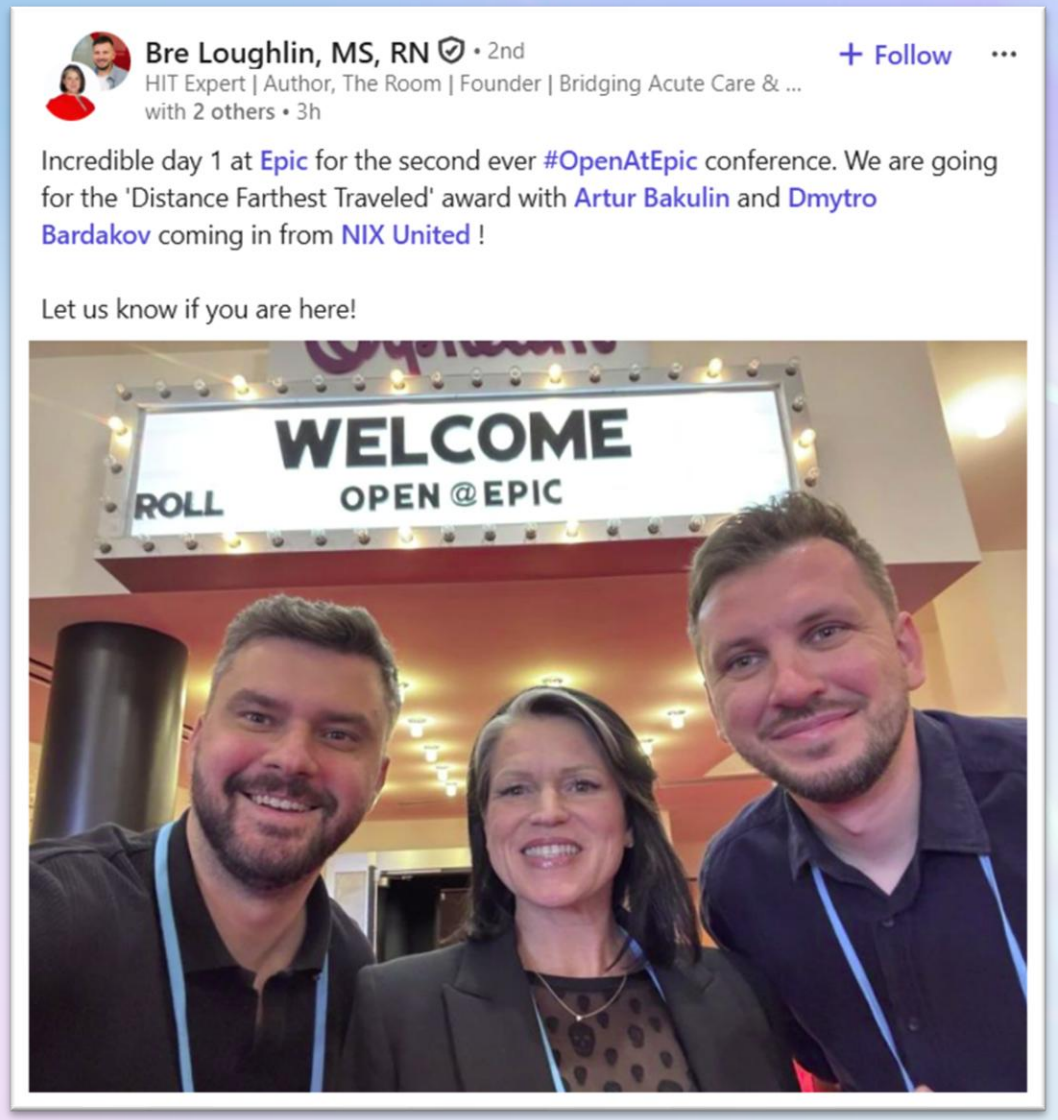










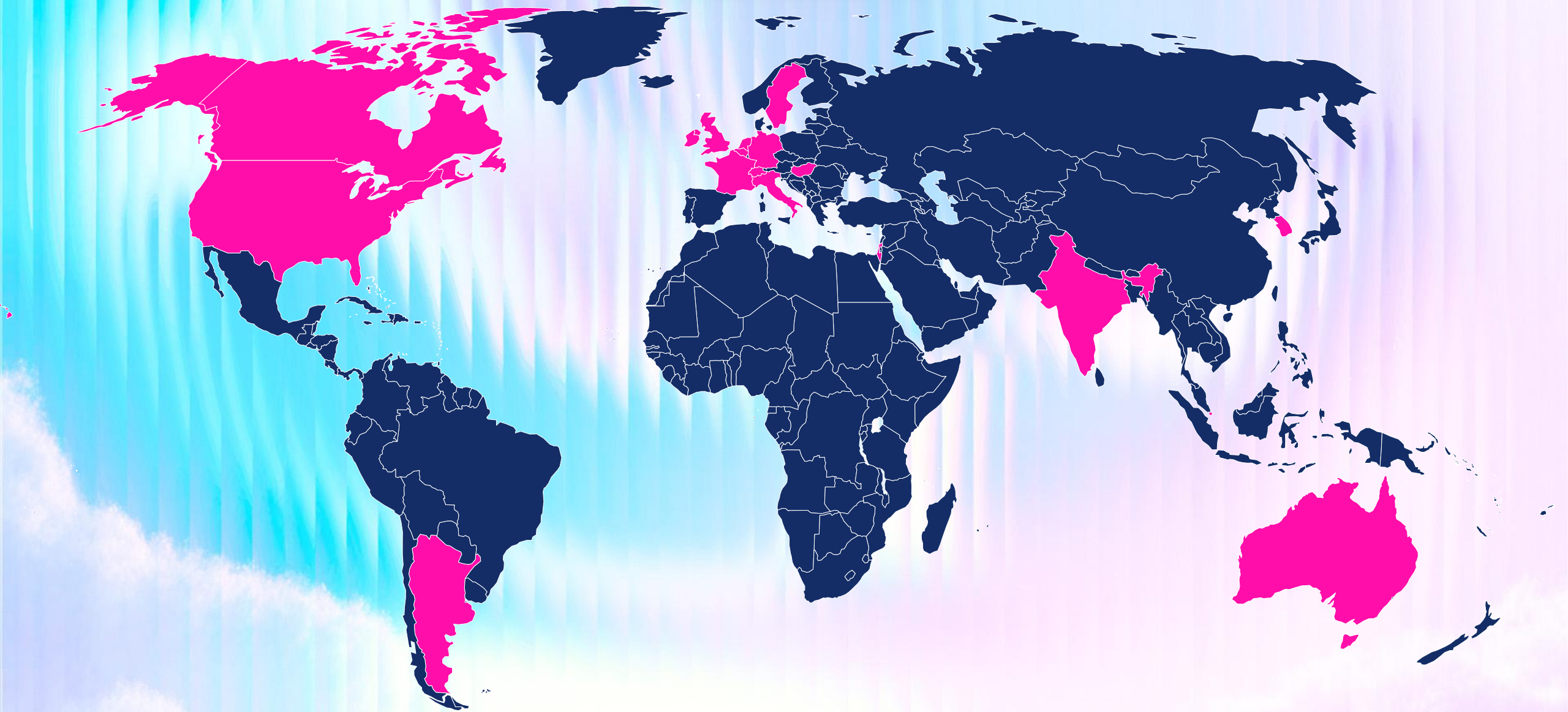


#OpenAtEpic

@Epic @HeyEpic

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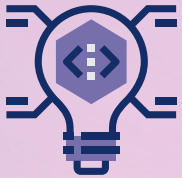


Key Announcements

open.epic.com/Conference

Self-Service Press Kit
Available Now

UDAP for TEFCA
Ready for TEFCA



Agentic Connectors
Q1 2027

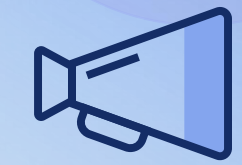
Mobile Driver's Licenses
Q1 2027





Medication Price Transparency
2027

Bulk FHIR Enhancements
Nov 2026



FHIR Notifications
2027

New APIs
2027

App Templates
Available Now

Prescription Marketplace
May 2027

More Self-Service Paths
Available Now

Kit Expansion
Nov 2026

Diagnostic Image Exchange
Available Now

Open.Epic Documentation MCP Server
End of Month

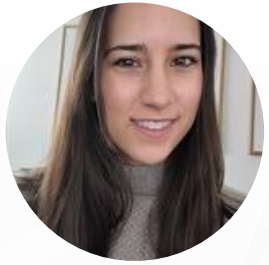
Your Questions, Answered

Our Panel



Chris Cameron

Support



Danielle Friend

R&D



Harry Freedman

Policy



Isaac Vetter

Standards

Tell us more about Agent Factory. What are you most excited about? From whom have you received the most pressure and for what use cases? What is your vision for immediate term vs 5yr from now?

Mara Olson

Evidently

2 other people had similar questions

Open weight models were mentioned, what open weight models is Epic utilizing and what safeguards are being implemented that we should also take into consideration?

Justin Scheretie

Harmony Healthcare IT

For providers who are integrating with our apps, how do we provide information to Emmie to be able have it served up appropriately

Michael Upton

Carepayment

Will there be a **toolbox category** for MCP connections?

Daniel Shirley

Baxter

TEFCA's [IAS requires apps] to identity-proof patients at IAL2, with a token-based model where participating organizations accept that verified identity. Yet in practice, when an IAS app connects to a provider's Epic instance, the patient is still asked to authenticate a second time into that organization's MyChart and manually authorize data scopes before a token is issued. Since the patient has already been identity-proofed at IAL2 by a trusted credential service provider, what is the rationale for the second MyChart authentication… **Does Epic have work in flight.. to collapse this into a single authentication-and-consent step?**

Pavan Pasupuleti

AdventHealth

As mobile drivers' licenses are deployed across MyChart and MyChart Central, how will this interplay with individual access services (IAS) which requires an IAL2 level of assurance? Asked more broadly, **how does Epic see the acceptance of MDLs tie to identity proofing in healthcare** - especially when other healthcare use cases may require higher levels of identity assurance

Harry Morgenstern

CLEAR

When an app can be deployed in minutes or hours, but governance and security reviews may take months, **how do you set realistic expectations** with customers and keep them informed throughout the process?

Juliette Akinwole
Vanderbilt University Medical Center

What guidance is there for **how we do stress testing at scale** with the Epic FHIR calls we make? Also, **how can we identify the best patient records in the sandbox** to use for functional testing a use case (e.g., prior auth)?

Sol Richardson

CorroHealth

2 other people had similar questions

Can a vendor be granted a hyperspace like environment instead of sandbox.. and if that’s not feasible can release notes be shared with vendor? So we can assess if upgrade would impact our app.

Mitesh

Wolters Kluwer

5 other person has a similar question

As a vendor building integrations, our customers are often surprised by costs associated with APIs. **How can we get predictable costing for building integrations?** Are there any thoughts about enabling pass through pricing for APIs?

Alok Kamik

Artera

2 other people had similar questions

Thank you for sharing the great information about open.epic. As a new vendor, **we're struggling to learn about the actual data flow and use-cases/scenarios within Epic - how to find the right triggers or data-items** that are relevant to our app. Can you recommend a resource to learn more about that? Thanks!

Neeman Matan

Maverick Medical AI

4 other people had similar questions

I’d like to embed my application’s UI directly into the Epic workflow used by hospital nurses, rather than requiring them to switch to a separate web application. **What integration options does Epic support for delivering a seamless, native-feeling experience** within the nurse’s existing workflow?

Roman Kisin

DiapatchHealth

You mentioned an “app readiness questionnaire”. I would love to make compliance with that part of our original functional specifications to ensure we build with that in mind. Is that available?

Michael Berger

NY Ehealth

1 other person has a similar question

For showroom apps listing, do I need to have my app SOC2 certified? My App runs on AWS.

Hari Kolasani

Kartha Health

2 other people had similar questions

I understand that you have the stance of not migrating existing data exchanges to FHIR when there isn't an obvious gap, but has there been **any discussion on cultivating claim submission and claims status response** FHIR connections? While there is an existing standard there could be increase in submissions and more near real time responses if this were available.

AJ Beyer

Octagos

1 other person had a similar question

How is Epic adapting to both vendors building with ai (quality concerns? Guiding customers one way?) and with vendors building at products (rampant API calls, overlap with Epic products)?

Robert Kaye
Artera

Some presentations emphasized that the same code is deployed globally, but each customer upgrades on its own timeline. **Are you seeing regional differences**, for example between the US and Europe, **in how quickly customers move to new versions**?

JooHee Lee

Sibel Health

1 other person had a similar question

What has adoption been like for bulk FHIR and other population level tools? Customers are already being judicious and limiting API calls due to cost. Are Oregon and Emory the only notable use cases?

Mara Olsen

Evidently

2 other people had a similar question

We’re seeing AI used on both sides of the revenue cycle: providers using it to improve documentation, coding, and reimbursement, while payers use it to scrutinize claims and manage denials. If both sides keep getting better at this, **do we risk creating an AI arms race? Or does Epic see an opportunity for AI to fundamentally reduce friction between providers and payers**, rather than simply making each side better at fighting the other?

Prasad Rotti
GE Healthcare

When will we see full integration of consumer wearables (e.g. apple watch) into clinical workflows?

Ziv

Greenlue

1 other person had similar questions

What standard would you recommend for long-term applicability to Epic installations that are not totally dependent upon the SMART on FHIR standards? What do you look like KIT would make the most sense for durability?

Michael Gendron

Health-AI

1 other person has a similar question

How can specialized healthcare IT companies best contribute to Epic's ecosystem and industry standards work?

Anita Nayak

ClinDCast LLC

2 other people had similar questions

What's Next?

Turn Learning to Action

Shape the Standards

Keep the Discussion Going

FHIR Connectathon

Virtual

January 12-14, 2027

Open@Epic CONFERENCE

Airport Shuttles

Complimentary shuttles to MSN airport every 30 minutes until 1:30pm

departing outside Deep Space G4

Lunch

Deep Space (G4)

12:15 – 1:30pm

Hotel Shuttles

All Routes

1:30pm

departing outside Deep Space G4