Open@Epic CONFERENCE 2025

# Painting a Fuller Picture

## The Da Vinci Project and Prior Auth

# Presenters

## Xavier Sevcik

Referrals & Authorizations

Software Developer

## Evan Hendrich

Referrals & Authorizations

Software Developer

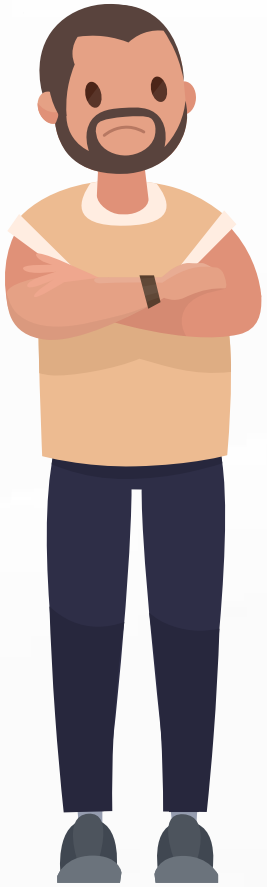
# Learning Objectives

1. Understand the current state of prior authorization
2. Learn how FHIR APIs can reduce the burden
3. Explore the technical details for integration with Epic

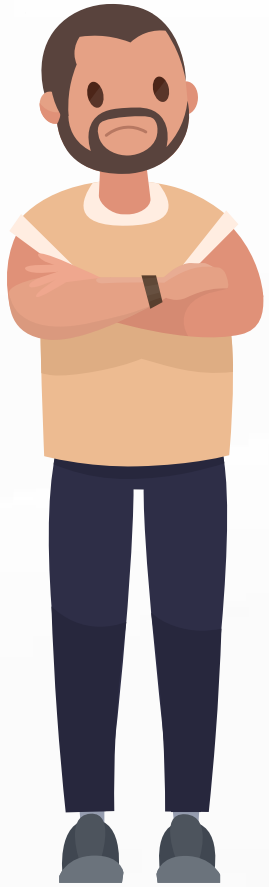
# Prior Auth Current State

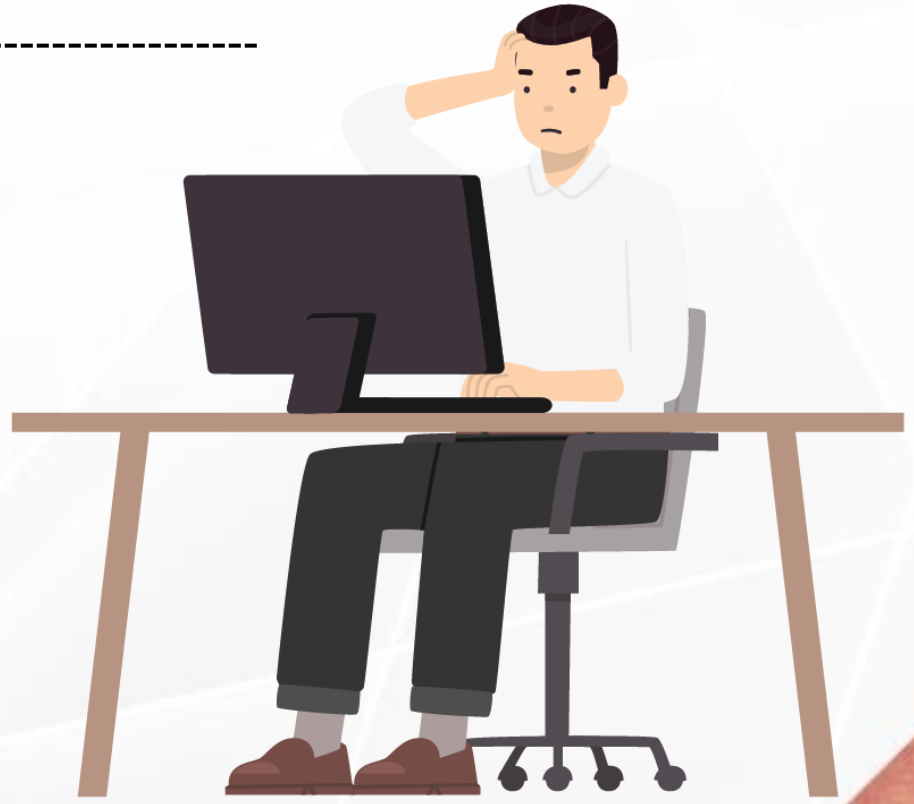
# Post-Op Check-In

# Claim Denial

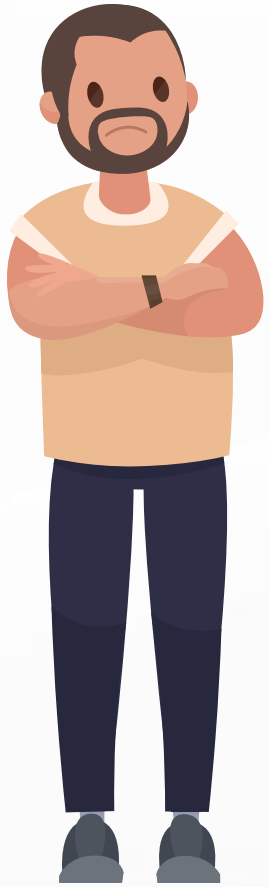


# Contact Health Plan

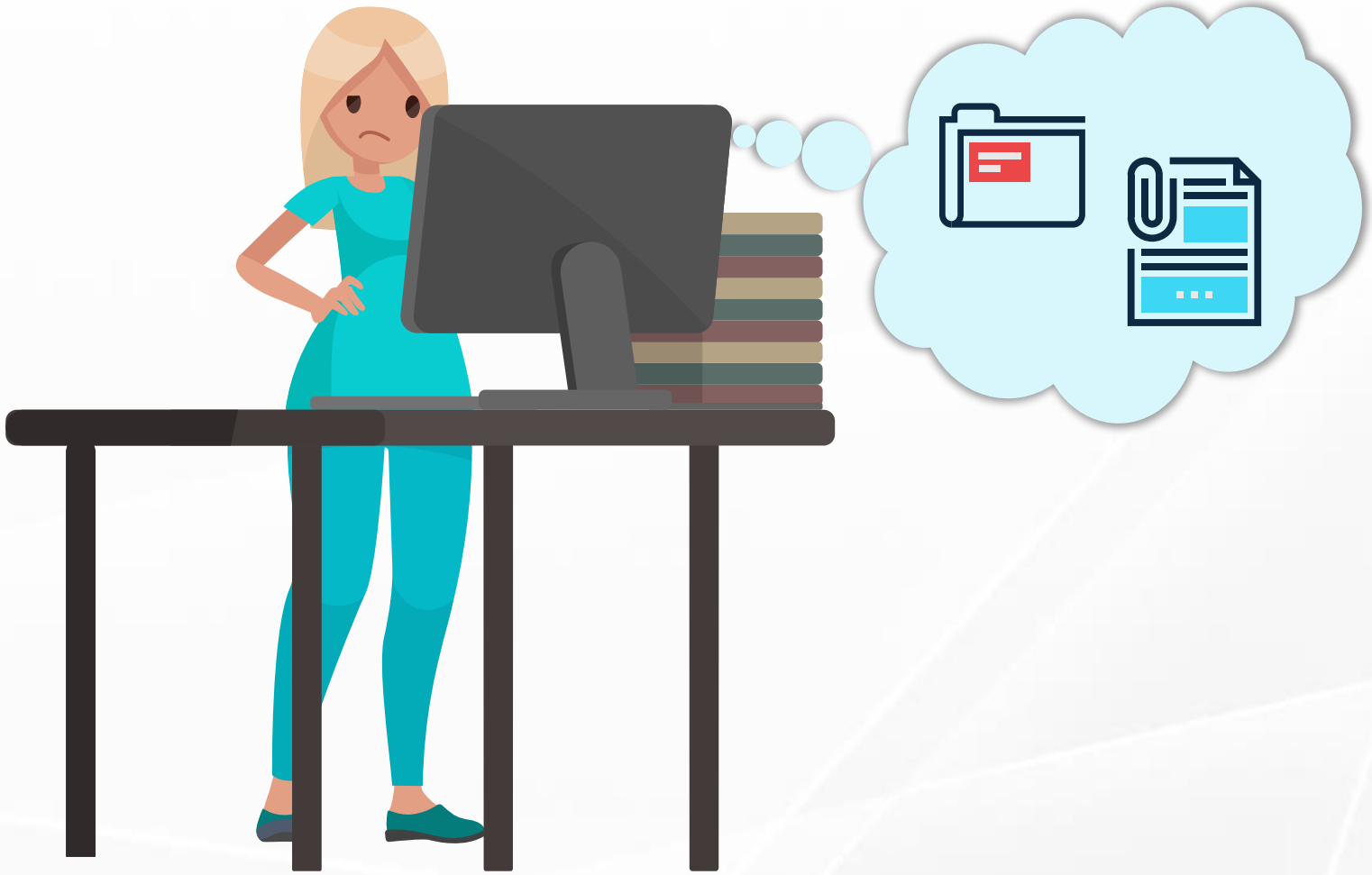




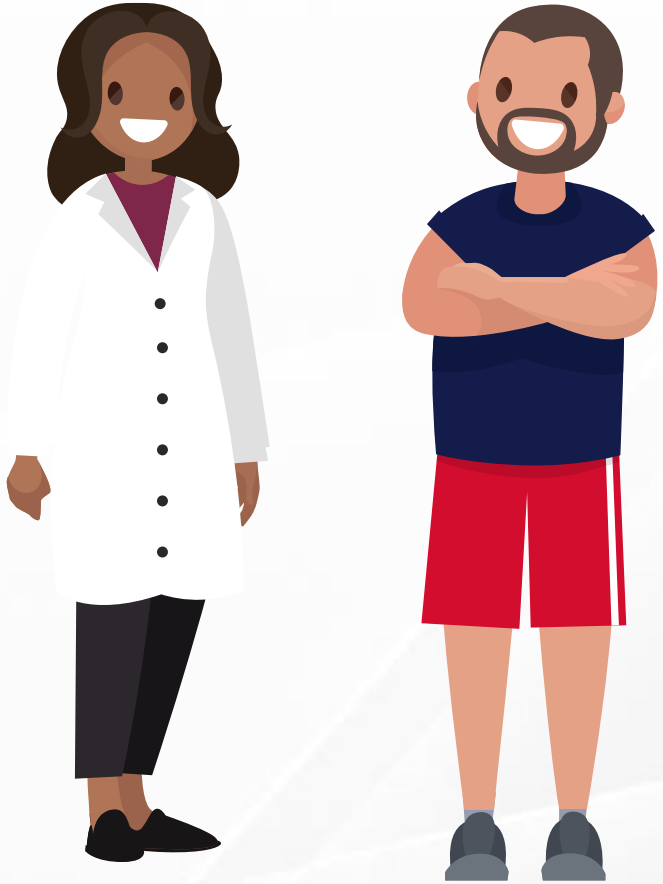
# Contact Provider



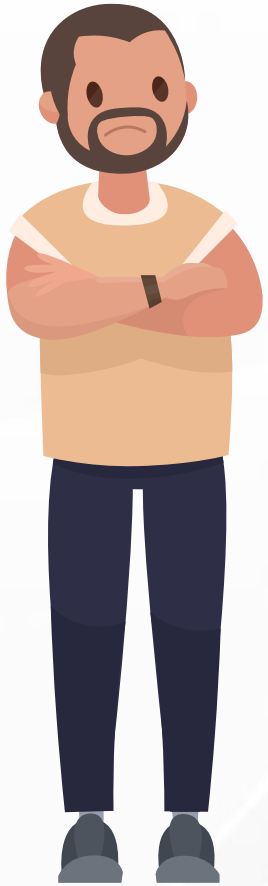
# File Appeal



# Claim Appealed



# In Summary: Burdensome



# In *the* News

**Feb 2025**

As prior authorization burden grows, so does momentum for change

**July 2025**

Most consumers find prior authorization is a major problem

**Jan 2024**

New regulations that require use of FHIR-based electronic prior auth APIs in 2027

**August 2025**

New Certification requirements EHRs to support FHIR-based electronic prior auth APIs

# FHIR API Crash Course

# Burden Reduction APIs

## Coverage Requirements Discovery

Allows a provider to contact a payer early in the care process to determine the requirements for obtaining authorization.

## Documentation Templates and Rules

Allows a payer to request structured information from the provider in the form of a questionnaire.

## Prior Authorization Support

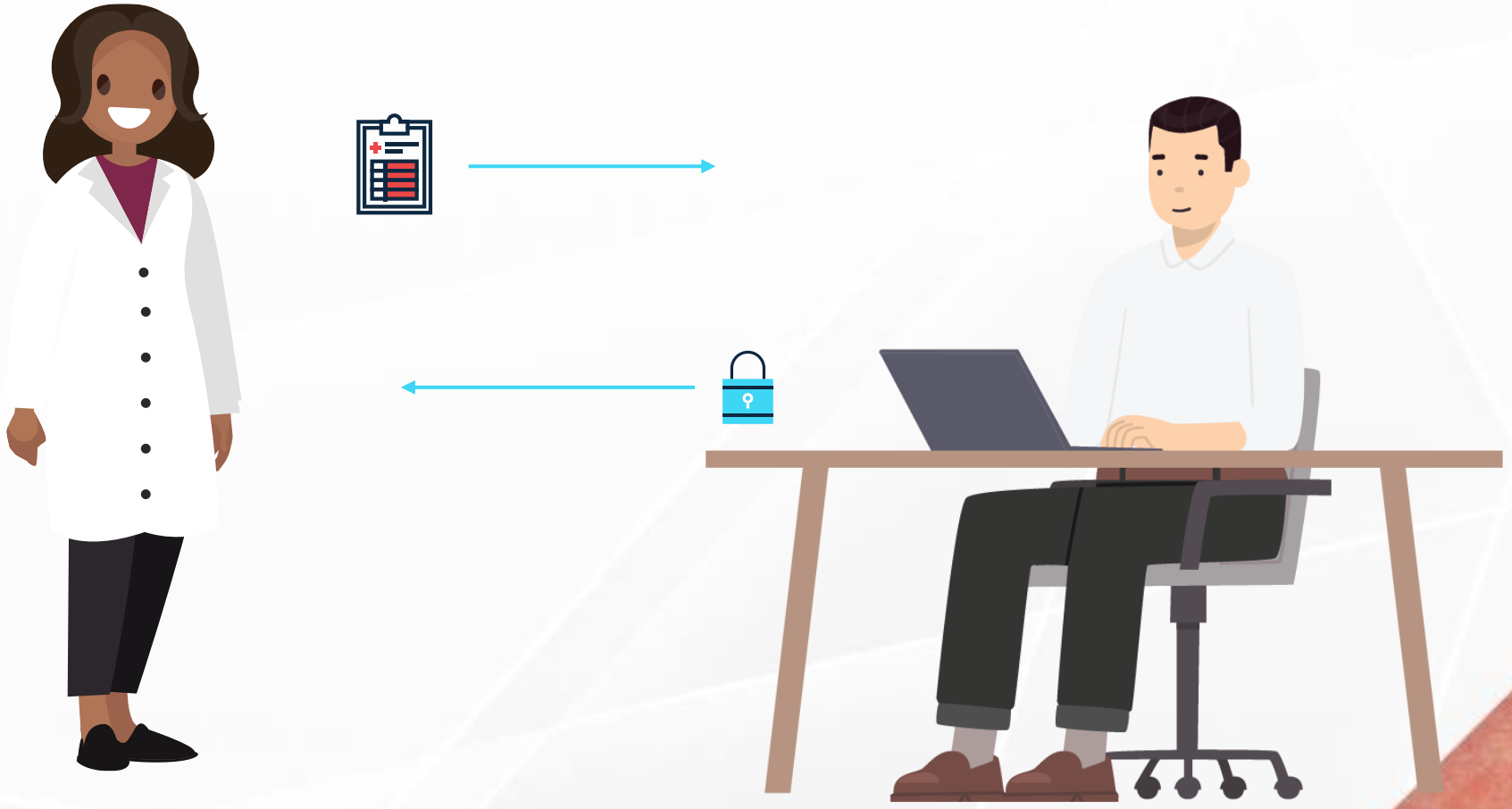
FHIR-based messaging format designed to improve upon X12 transactions while maintaining compatibility.

# An Ideal Patient Journey

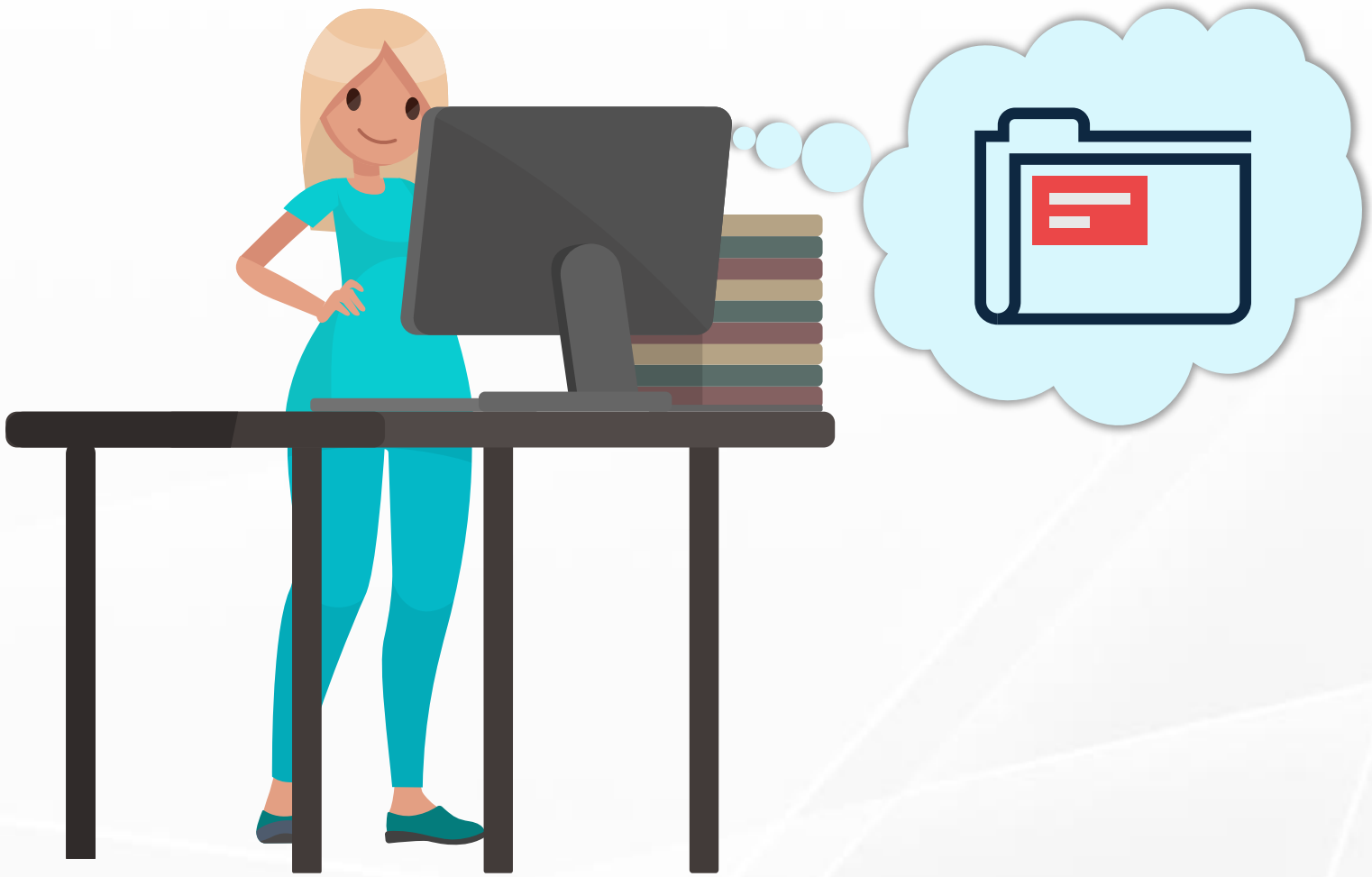
Using the Burden Reduction Guides

# Let's Try Again

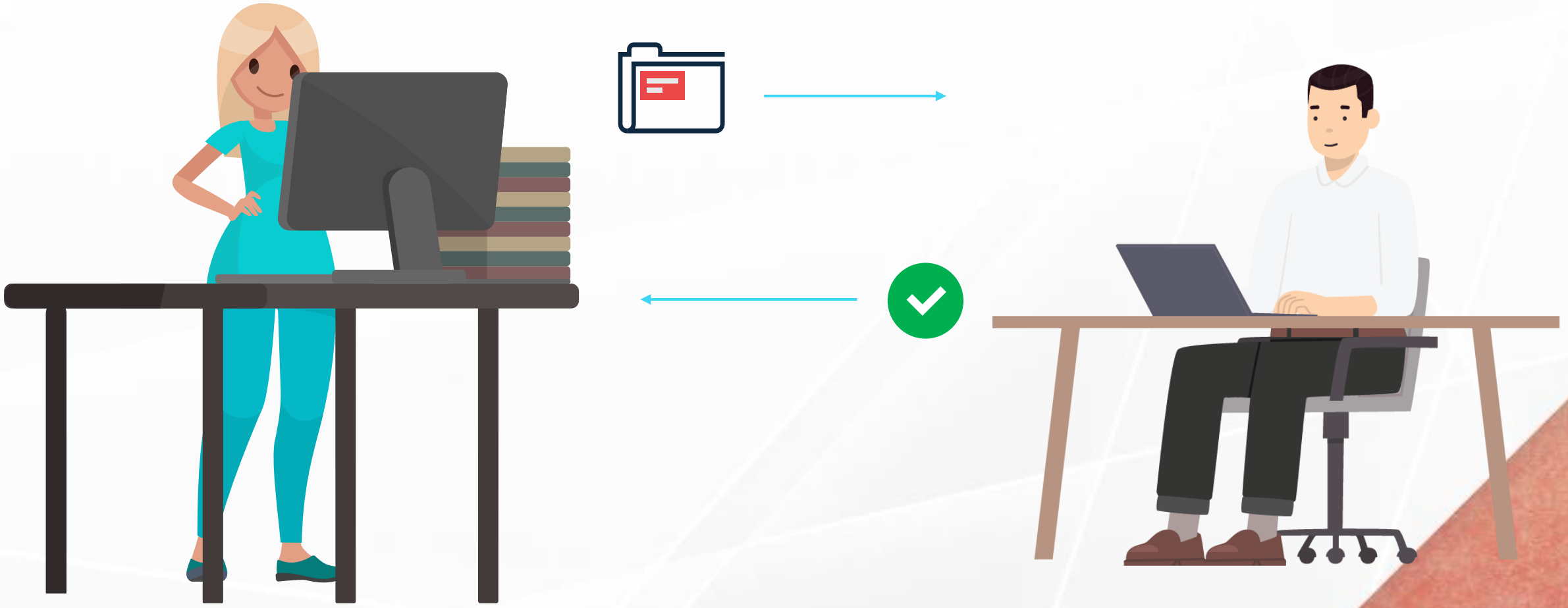
# CRD At Order-Sign



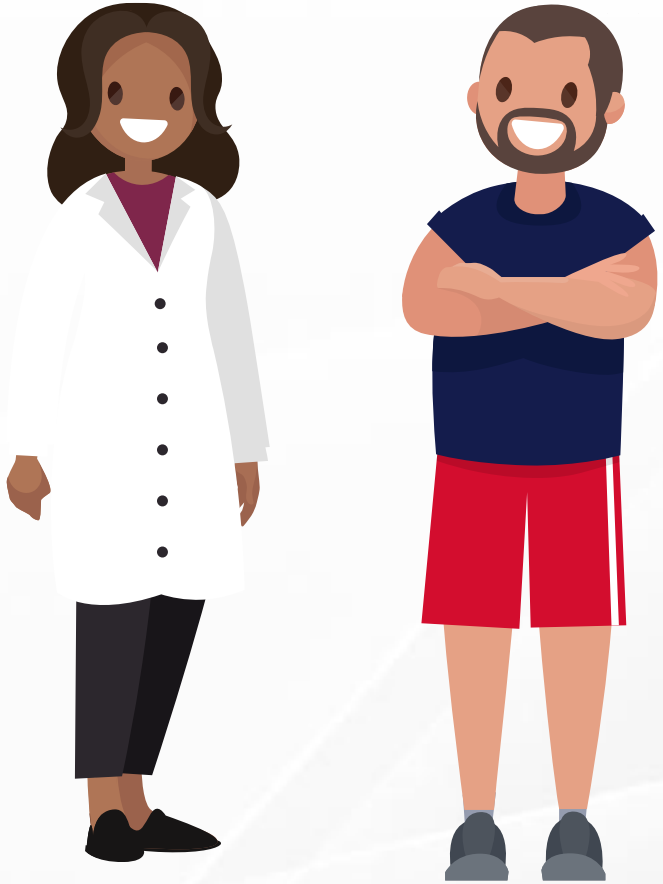
# DTR For Auth User



# PAS Submission



# Successful Prior Auth



# Epic Timelines and Nuances

# Timelines

FEB 2026

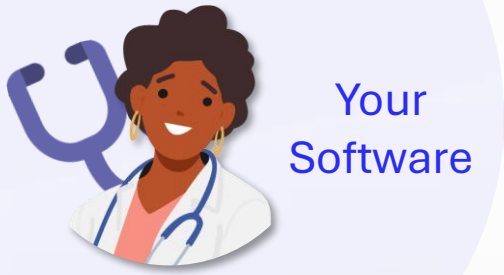
REFERRALS & AUTHORIZATIONS

PROVIDER

Tapestry

PAYER

# Connections



Your Software

PROVIDER

Tapestry

PAYER

# Connections

# Technical Overview

# Da Vinci Burden Reduction

## CRD

Coverage Requirements Discovery

## DTR

Documentation Templates and Rules

## PAS

Prior Authorization Support

# Da Vinci Burden Reduction

**STU 2.0** was published January 2024

**STU 2.1** is current, published December 2024

**STU 2.2** is currently open for balloting

# Da Vinci Burden Reduction

**STU 2.0** was published January 2024

**STU 2.1** is current, published December 2024

**STU 2.2** is currently open for balloting

# Involvement

## Community Involvement

- Da Vinci implementer meetings open to public
- Project direction and success rely on implementer involvement
- We recommend paying attention to the standard and balloting periods

HL7 Conference Calls Website

# Involvement

## Community Involvement

- Da Vinci implementer meetings open to public
- Project direction and success rely on implementer involvement
- We recommend paying attention to the standard and balloting periods

HL7 Conference Calls Website

## Epic's Involvement

- We're attending Connectathons and weekly calls
- Working with third parties
- Submitting suggestions and enhancements

**100+**

tickets submitted

# Da Vinci Burden Reduction

## CRD

Coverage Requirements Discovery

## DTR

Documentation Templates and Rules

## PAS

Prior Authorization Support

# Da Vinci Burden Reduction

## CRD

Coverage Requirements Discovery

HL7 CRD IG

## DTR

Documentation Templates and Rules

## PAS

Prior Authorization Support

CRD

# Clinical Decision Support Transactions

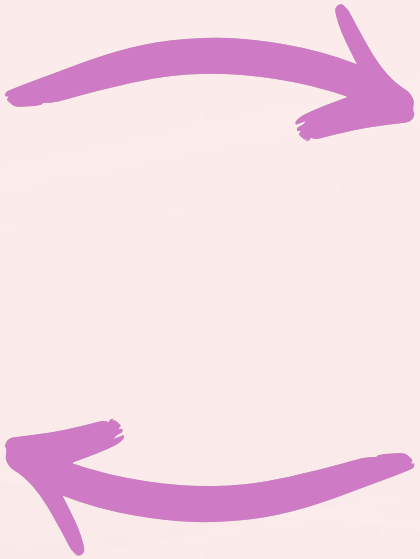
PROVIDER

CLINICAL DECISION SUPPORT

CRD

# Reuse for CRD

PROVIDER



PAYER

CRD

# Core Parts

## Point of Care

Allows prior authorization information to be surfaced while the patient is present

## Kick off Auth

Responses contain information that can drive next steps in the prior authorization process

CRD

# Epic Specifics

1. Automatically run CRD at order signing and appointment booking
2. Lenient on Timing Requirements
3. Allow for ad-hoc use of CRD by administrative staff

# Da Vinci Burden Reduction

## CRD

Coverage Requirements Discovery

## DTR

Documentation Templates and Rules

## PAS

Prior Authorization Support

# Da Vinci Burden Reduction

## CRD

Coverage Requirements Discovery

## DTR

Documentation Templates and Rules

HL7 DTR IG

## PAS

Prior Authorization Support

DTR

# Core Parts

## Questionnaires

To capture discrete answers for transmission to the payer

## Authoring Flexibility

Choose to send entire questionnaire or manage your own logic

## User Experience

Clients can work with third-party SMART apps or host the UI natively

DTR

# Epic Specifics

1

DTR hosted natively within Epic's UI

2

Builds upon our existing capabilities of SMART questionnaires

3

Epic AI tools help providers populate responses

# Da Vinci Burden Reduction

## CRD

Coverage Requirements Discovery

## DTR

Documentation Templates and Rules

## PAS

Prior Authorization Support

# Da Vinci Burden Reduction

## CRD

Coverage Requirements Discovery

## DTR

Documentation Templates and Rules

## PAS

Prior Authorization Support

PAS IG

PAS

# Core Parts

## Transaction

Encapsulates X12 data in a FHIR payload

## Extendable

With additional FHIR resources (e.g., DTR questionnaires)

PAS

# Epic Specifics

1. Electronic auth can be initiated without user intervention
2. Support for submission, inquiry, and documents
3. Initially leveraging additional FHIR functionality for DTR

# Key Takeaways

1

CRD, DTR, and PAS are a path to a better future with prior auth

2

Epic will be compatible with the STU 2.1 version in February 2026

3

Connection testing available now

VendorServices@epic.com

# Wrap Up

HL7 Conference Calls Website

CRD IG (Current Release)

DTR IG (Current Release)

PAS IG (Current Release)

© 2025 Epic Systems Corporation. All rights reserved. Subject to Terms of Use.
After Visit Summary, ASAP, Aura, Beacon, Beaker, Beans, BedTime, Best Care Choices for My Patient, Bones, Break-the-Glass, Bugsy, Caboodle, Cadence, Canto, Care Everywhere, Charge Router, Cheers, Chronicles, Clarity, Cogito ergo sum, Cohort, Comfort, Community Connect, Compass Rose, Cosmos, Cosnome, Cupid, Discovery, Epic, EpicCare, EpicCare Link, Epicenter, EpicShare, EpicWeb, Epic Earth, Epic Nexus, Epic Research, Garden Plot, Grand Central, Haiku, Happy Together, Healthy Planet, Hello World, Hey Epic!, Hyperdrive, Hyperspace, Kaleidoscope, Kit, Limerick, Lucy, Lumens, MyChart, Nebula, OpTime, Phoenix, Powered by Epic, Prelude, Radar, Radiant, Resolute, Revenue Guardian, Rover, Share Everywhere, SmartForms, Sonnet, Stork, System Pulse, Tapestry, Trove, Welcome, Willow, Wisdom, With the Patient at Heart, and WorldWise are registered trademarks, trademarks, or service marks of Epic Systems Corporation in the United States of America and/or other countries. Other company, product, and service names referenced herein may be trademarks or service marks of their respective owners.
Patents Notice: www.epic.com/patents.