

Connection Hub Listing Terms

Last updated January 9, 2024

You acknowledge that You have previously accepted the Terms of Use for open.epic and/or the Vendor Services Developer Agreement. In addition, by submitting Your Product for listing on Connection Hub, You agree to the following terms and conditions:

1. You attest that all information You submit as part of any Product listing on Connection Hub is accurate.
2. You attest that Your Product has a live, active connection to an Epic system using safe, repeatable technologies (e.g. industry standard APIs or interfaces). Examples of technologies that would not meet this standard include integrations that require custom code or screen scraping technologies.
3. You agree that You will not submit any information that:
 - a) is individually identifiable health information;
 - b) is false, disparaging, obscene, harassing, or otherwise objectionable in Epic's discretion;
 - c) violates or infringes the intellectual property rights of any party;
 - d) contains any malicious code, any component that inhibits any other user's use or enjoyment of Connection Hub, or disables or disrupts the Connection Hub or any equipment or software connected to the Connection Hub;
 - e) contains misleading indications of the origin of any content displayed on Connection Hub;
 - f) solicits personnel recruitment or constitutes advertising, junk mail or any form of solicitation; or
 - g) promotes or commits conduct that may violate any law or regulation or result in liability.
4. You agree that Epic has no obligation to list Your Product or include any submitted information about Your Product on Connection Hub. You also agree that Epic may terminate Your Product listing on Connection Hub or remove information contained in Your Product listing without prior notice to You for any reason that Epic deems appropriate. If at any time You wish to remove Your Product listing from Connection Hub, You may do so by emailing VendorServices@epic.com, and Your listing will be removed within 30 days.
5. You agree that Epic may cease providing the Connection Hub or make any changes to Connection Hub terms, features and functionality at any time and without prior notice to you.
6. You acknowledge that You may only use Epic's names, the Connection Hub name, or other trademarks in accordance with the Trademark Usage Guidelines. You acknowledge that the

Trademark Usage Guidelines state, in part, that You may not use Epic's trademarks "in a way that could cause anyone to wrongly believe that your company, products, or services are endorsed, certified, or sponsored by Epic, or affiliated with Epic or its products and services." You agree that Your participation in Connection Hub does not constitute any endorsement, certification, sponsorship, or affiliation of You, Your Product, or any of Your products or services by Epic and that You will not represent Your participation as such.

7. You agree to pay the annual, non-refundable Connection Hub listing fee of \$500 per Product per year. This fee helps cover the administrative costs of maintaining the Connection Hub site and its listings. Fees are subject to change. Modifications related to Fees will take effect no sooner than thirty (30) days after Epic notifies You.

Any taxes arising out of this Agreement (including sales, use, excise, property, and other taxes, but excluding any taxes that are imposed on or measured by Epic's income) are Your responsibility. If Epic pays or is required to pay any such taxes or any related penalties or interest, You will promptly pay to Epic all such amounts on a fully grossed-up basis. Your use of Connection Hub is subject to Your payment of any invoiced Fees.